AudioCodes Mediant[™] Family of Session Border Controllers (SBC)

Mediant Virtual Edition (VE) SBC

Deployment in Amazon AWS

Version 7.4



Table of Contents

1	Intro	oduction	7		
2	Dep	loyment Methods	9		
3	Prerequisites				
	 3.1 3.2 3.3 3.4 3.5 	Subscribing to AudioCodes Mediant VE Product in AWS Marketplace CloudFormation Template for Mediant VE HA Deployment IAM Role for Mediant VE HA Deployment 3.3.1 IAM Role for Initial Configuration from S3 URL Network Prerequisites 3.4.1 HA Subnet	11 12 13 14 15 17		
	3.5 3.6	Instance Type Automatic Configuration			
4	Dep	loying Standalone Mediant VE via AWS EC2 Console			
	4.1 4.2	Assigning Elastic IP Addresses to the Instance Post-Installation Configuration of Mediant VE SBC – PAYG Product	.31		
5	Dep	loying High-Availability (HA) Mediant VE via CloudFormation Service	.35		
	5.1	Deleting HA Mediant VE Deployment	.40		
6	Dep	loying Mediant VE via Stack Manager	.41		
	6.1 6.2	Public IP Addresses Private IP Addresses			
7	Adju	usting Security Groups	.47		
8	Upg	rading the Software Version	.49		
	8.1 8.2	Method 1 – Side-By-Side Deployment of New Version Method 2 – Rebuild Existing Mediant VE Instance from New Image 8.2.1 Rebuilding Existing Standalone Mediant VE Instance Deployed via AWS EC2			
		Console from New Image			
		8.2.3 Rebuilding Existing Mediant VE Deployed via Stack Manager	56		
9	Lice	nsing the Product	.57		
	9.1	Obtaining and Activating a Purchased License Key			
	9.2 9.3	Installing the License Key Product Key			
	ອ.ວ		.59		

List of Figures

Figure 3-1: Searching for Mediant VE Product in the AWS Marketplace	11
Figure 3-2: Network Architecture for Standalone Deployment	
Figure 3-3: Network Architecture for HA Deployment	
Figure 3-4: Creating Route Table	
Figure 3-5: Creating Cluster Subnet	
Figure 3-6: Changing Cluster Subnet Route Table	18
Figure 3-7: Editing Route Table Association	19
Figure 3-8: Creating Private EC2 Endpoint	
Figure 3-9: Creating NAT Gateway	
Figure 3-10: Editing Route Table	
Figure 3-11: Creating Default Route	22
Figure 4-1: Searching for Mediant VE Product in the AWS Marketplace	23
Figure 4-2: Mediant VE Product Page in AWS Marketplace	
Figure 4-3: Mediant VE Configuration Page in AWS Marketplace	
Figure 4-4: Mediant VE Launch Page in AWS Marketplace	
Figure 4-5: Choose Instance Type Page	
Figure 4-6: Configure Instance Page	
Figure 4-7: Add Storage Page	
Figure 4-8: Tag Instance Page	
Figure 4-9: Configure Security Group Page	
Figure 4-10: Review Page	
Figure 4-11: Elastic IPs Page	
Figure 4-12: Allocated IP Address	
Figure 4-13: Associate Address Window	
Figure 4-14: Metering License Page	
Figure 5-1: CloudFormation Console	
Figure 5-2: CloudFormation – Create Stack Page	
Figure 5-3: CloudFormation - Specify Details Page (Stack Name)	
Figure 5-4: CloudFormation – Stack Creation Progress	
Figure 5-5: CloudFormation – Stack Outputs	
Figure 6-1: Creating New Instance via Stack Manager	
Table 7-1: Inbound Rules for Default Security Groups	
Table 7-2: Minimal Required Outbound Rules for HA Security Group	
Figure 8-1: Opening Web Interface's Software Upgrade Wizard	49
Figure 8-2: Finding Network Instances associated with EC2 Instance	52
Figure 8-3: Changing Termination Behavior of Network Interface	
Figure 8-4: Choosing Existing Network Interfaces during EC2 Instance Creation	
Figure 8-5: Updating Cloud Formation stack	
Figure 8-6: Upgrading Mediant VE to New Image Based on OS Version 8 via Stack Manager	
Figure 9-1: Software License Activation Tool.	
Figure 9-2: Product Key in Order Confirmation E-mail	
Figure 9-3: Viewing Product Key	
Figure 9-4: Empty Product Key Field	
Figure 9-5: Entering Product Key	

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Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used.

Related Documentation

Manual Name			
Mediant Software SBC User's Manual			
SBC Series Release Notes			

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10877	Note added to Deploying Standalone Mediant VE via AWS EC2 Console re adding/removing network interfaces or secondary IP addresses.

Documentation Feedback

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1 Introduction

This document describes deployment of AudioCodes' Mediant Virtual Edition (VE) Session Border Controller (SBC), hereafter referred to as *Mediant VE*, in an Amazon Web Services (AWS) environment.

For detailed instructions on Mediant VE installation in other virtual environments (for example, VMware), refer to the *Mediant VE SBC Installation Manual*.

Note:



- The scope of this document does not fully cover security aspects for deploying the product in the AWS cloud. Security measures should be done in accordance with AWS security policies and recommendations.
- For configuring Mediant VE SBC, refer to the *Mediant Software SBC User's Manual*.

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2 Deployment Methods

Mediant VE SBC is available in AWS Marketplace as two different products:

- Mediant VE Session Border Controller (SBC): This product includes a trial license (limited to three SBC sessions) and requires a purchase of production license from AudioCodes.
- Mediant VE Session Border Controller (SBC) PAYG: This product includes a payas-you-go license that enables Customers to use the SBC as much as needed and pay for the actual service consumed via their AWS account billing.

Mediant VE SBC supports the following deployment topologies:

- Standalone topology: Mediant VE SBC is deployed on a single EC2 instance. Deployment is performed using the AWS EC2 console, as described in Section Deploying Standalone Mediant VE via AWS EC2 Console.
- High-availability (HA) topology: Mediant VE SBC is deployed on two EC2 instances, operating in 1+1 Active/Standby mode. Deployment is performed using an AWS CloudFormation template, as described in Section Deploying High-Availability (HA) Mediant VE via CloudFormation Service

Notes:

- The **Mediant VE SBC PAYG** product supports only Standalone deployment topology (not HA).
- All Mediant VE SBC for AWS products and deployment topologies support only IPv4 addresses (not IPv6).

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3 Prerequisites

Prior to deploying Mediant VE SBC on Amazon AWS, make sure that you meet the following prerequisites:

- You have an AWS account. If you don't have an AWS account, you can sign up for one on Amazon's website at <u>http://aws.amazon.com/</u>.
- You have subscribed to the AudioCodes Mediant VE offer in AWS Marketplace. Refer to Section Subscribing to AudioCodes Mediant VE Product in AWS Marketplace for additional information.
- You have created all subnets needed for Mediant VE deployment. Refer to Section Network Prerequisites for additional information.
- For HA deployment:
 - If you are going to perform deployment via CloudFormation template, make sure that you have received Mediant VE CloudFormation Template that is distributed as part of *Mediant VE Installation Kit*. Refer to Section CloudFormation Template for Mediant VE HA Deployment for additional information.
 - You have created an Identity and Access Management (IAM) role that enables Mediant VE to manage its network interfaces. Refer to Section IAM Role for Mediant VE HA Deployment for additional information.
 - You have created an HA subnet that is used for internal communication between Mediant VE instances and for accessing the AWS API during the activity switchover. Refer to Section HA Subnet for additional information.

3.1 Subscribing to AudioCodes Mediant VE Product in AWS Marketplace

Prior to deploying the Mediant VE instance, you must subscribe to the AudioCodes Mediant VE product in AWS Marketplace as follows:

- 1. Open the AWS Marketplace console at <u>https://console.aws.amazon.com/marketplace</u>.
- 2. In the **Discover Products** tab, search for the "Mediant VE" product.

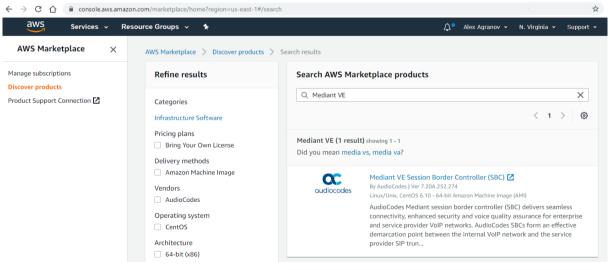


Figure 3-1: Searching for Mediant VE Product in the AWS Marketplace

3. Click the Mediant VE Session Border Controller (SBC) product.

Figure 3-2: Mediant VE Product in AWS Marketplace

党 aws marketplace				Q	
Categories 👻 Delivery Methods 👻 Soluti	ons - Migration Mapping Assis	tant Your Saved List	Partners	Sell in AWS Marketplace Am	nazon W
	Mediant VE Sessi	on Border Controller (SBC	C)	Continue to Subscribe	
	By: AudioCodes 🗹 Latest	Version: 7.20A.252.274	[Save to List	
audiocodes		oorder controller (SBC) delivers seamless cor arance for VoIP networks. Connect your voic		Typical Total Price \$0.133/hr	
	Linux/Unix <mark>ជជជជជ</mark>	0 AWS reviews 🗗 🛛 BYOL 🗸		Total pricing per instance for servio hosted on r4.large in US East (N. Virginia). View Details	ces
Overview	Pricing	Usage	Support	Review	/s

Product Overview

AudioCodes Mediant session border controller (SBC) delivers seamless connectivity, enhanced security and voice quality assurance for enterprise and service provider VoIP networks. AudioCodes SBCs form an effective demarcation point between the internal VoIP network and the service provider SIP trunk, performing SIP and WebRTC signaling mediation, translation and media handling (better known as interoperability), while also securing your VoIP solution. AudioCodes SBCs can connect virtually any existing VoIP infrastructure and IP- PBX to Amazon Chime Voice Connector, Microsoft Teams or Skype for Business environments, enabling coexistence and simple migration to cloud-based	 Highlights Easily secure your VoIP environment and connect to any SIP provider Tested to work with Amazon Chime Voice Connector Certified for Microsoft Teams Direct Routing and Skype for Business
---	--

4. Click **Continue to Subscribe** to subscribe to the Mediant VE product.

3.2 CloudFormation Template for Mediant VE HA Deployment

The CloudFormation template for high-availability (HA) Mediant VE deployment is distributed as part of the *Mediant VE Installation Kit*, which can be downloaded from <u>https://services.audiocodes.com/app/answers/detail/a_id/8</u>.

Two CloudFormation templates are included:

- **sbc_ha_cloudformation.txt:** For regular AWS regions
- sbc_ha_cloudformation_cn.txt: For AWS China regions, for example, cn-north-1 and cn-northwest-1

3.3 IAM Role for Mediant VE HA Deployment

For HA deployment, the following IAM role must be created prior to deploying the Mediant VE instance. This role ensures that Mediant VE can manage its network interfaces and reassign IP addresses during a switchover.

Note: IAM Role described below is needed only for HA deployment of Mediant VE, as described in Sections

Deploying High-Availability (HA) Mediant VE via CloudFormation Service and Deploying Mediant VE via Stack Manager. It is not needed for standalone deployment of Mediant VE, as described in Section Deploying Standalone Mediant VE via AWS EC2 Console.

IAM Role for HA Mediant VE deployment:

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": [
                "ec2:AssignPrivateIpAddresses",
                "ec2:UnassignPrivateIpAddresses",
                "ec2:AssociateAddress",
                "ec2:DescribeAddresses",
                "ec2:DescribeNetworkInterfaceAttribute",
                "ec2:DescribeNetworkInterfaces"
            ],
            "Effect": "Allow",
            "Resource": "*"
        }
    ]
```

To create an IAM Role:

- 1. Open the AWS IAM console (<u>https://console.aws.amazon.com/iam</u>).
- 2. Navigate to the **Policies** screen, and then:
 - a. Click Create.
 - **b.** Select the **JSON** tab, copy-and-paste the IAM policy rules listed above, and then click **Review policy**.
 - c. Enter the IAM policy name (e.g., "SBC_HA"), and then click Create policy.
- 3. Navigate to the **Roles** screen, and then:
 - a. Click Create role.
 - b. Choose EC2 use case, and then click Next: permissions.
 - **c.** Search for the IAM policy created in the previous step, select it, and then click **Next: tags**.
 - d. Click Next: review.
 - e. Enter the IAM role name (e.g. "SBC_HA"), and then click Create role.

3.3.1 IAM Role for Initial Configuration from S3 URL

Mediant VE SBC may be provided with an initial configuration INI file, stored on AWS Simple Storage Service (S3), during its launch. This is done by including the **#s3-url** element in the instance user-data, as described in <u>Automatic Provisioning of Mediant VE-CE SBC via Cloud-Init Configuration Note</u>.

If you use this option, add the following rules to the IAM Role created previously, to enable Mediant VE SBC access to the corresponding S3 bucket (replace "sbc" in the example below with the actual bucket name).

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "s3:ListBucket"
            ],
            "Resource": "arn:aws:s3:::sbc"
        },
        {
            "Effect": "Allow",
            "Action": [
                "s3:GetObject"
            ],
            "Resource": "arn:aws:s3:::sbc/*"
        }
```

3.4 Network Prerequisites

Mediant VE on AWS uses the following subnets:

- Main Subnet: Carries management (e.g. HTTP and SSH), signaling (SIP) and media (RTP, RTCP) traffic.
- Additional Subnets: Carries signaling (SIP) and media (RTP, RTCP) traffic. These subnets are optional and may be omitted if your network architecture doesn't require them.
- HA Subnet: Used for HA deployment only. Carries internal communication between Mediant VE instances. It's also used for accessing the AWS API during the switchover. Refer to Section HA Subnet for detailed instructions on how to correctly create the HA Subnet.

All subnets must reside in the same Availability Zone of the Virtual Private Cloud (VPC) and be created prior to the Mediant VE deployment

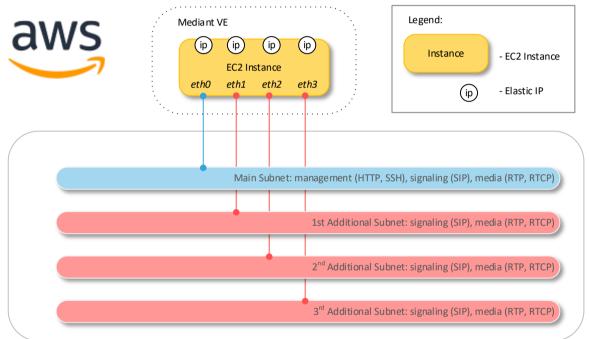


Figure 3-2: Network Architecture for Standalone Deployment

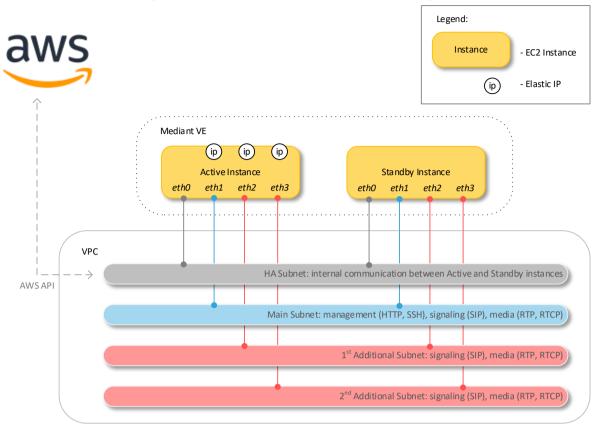


Figure 3-3: Network Architecture for HA Deployment

Mediant VE may communicate with its peers (e.g. IP-PBX or SIP Trunk) via both private and public (Elastic) IP addresses. Use of Elastic IPs is optional and they may be omitted if your network design doesn't require them (i.e., if all communication occurs inside the VPC).

HA deployments operate in 1+1 Active/Standby mode and use "floating" IP addresses, reassigned via the AWS API during activity switchover. Since AWS does not support reassignment of primary IP addresses, Mediant VE never uses them, but uses secondary IP addresses instead (except for the HA subnet).

3.4.1 HA Subnet

The HA subnet is used in high-availability (HA) Mediant VE deployments for the following tasks:

- Internal communication between Mediant VE instances
- Accessing AWS API (for IP address reassignment during activity switchover)

Mediant VE uses private addresses in the HA subnet. Therefore, to enable Mediant VE to access the AWS API via the HA subnet, you must do one of the following:

- (Recommended Method) Create a private EC2 endpoint in the HA subnet. This method creates a private AWS API endpoint inside the HA subnet, thereby enabling Mediant VE to access it via the private IP address.
- (Alternative Method) Attach a NAT gateway to the HA subnet. This method uses network address translation (performed by the NAT gateway) to enable access to public AWS API endpoint from Mediant VE SBC's private IP address.

In addition, since the HA subnet carries sensitive information, it is recommended to create a dedicated subnet and protect it from unauthorized access.

- To create the HA subnet:
- 1. Open the AWS VPC management console at <u>https://console.aws.amazon.com/vpc</u>.
- 2. Open the **Route Tables** page, and then click **Create route table**:
 - a. In the 'Name tag' field, enter the new route table name (e.g. 'ha-route-table').
 - **b.** In the 'VPC' drop-down list, select the VPC where Mediant VE will be deployed.

6

c. Click Create to create the route table.

Figure 3-4: Creating Route Table

Route Tables > Create route table

Create route table

A route table specifies how packets are forwarded between the subnets within your VPC, the internet, and your VPN connection.

VPC*	vpc-45f3152c

Name tag cluster-route-table

* Required

Cancel Create

- 3. Open the Subnets page, and then click Create Subnet.
 - a. In the 'Name tag' field, enter the new subnet name (e.g. 'ha-subnet').
 - **b.** From the 'Availability Zone' drop-down list, select the Availability Zone where Mediant VE will be deployed.
 - c. In the 'IPv4 CIDR block' field, enter the IPv4 CIDR for the subnet.
 - d. Click Yes, Create to create the route table.

Figure 3-5: Creating Cluster Subnet

Subnets > Create subnet					
Create subnet					
Specify your subnet's IP address block in C An IPv6 CIDR block must be a /64 CIDR bl		24. IPv4 block sizes n	ust be betw	een a /16 netmask and /28 netmask, and can be the same size as your \ensuremath{V}	/PC.
Name tag	cluster-subnet		0		
VPC*	vpc-45f3152c	•	0		
VPC CIDRs	CIDR	Status		Status Reason	
	172.31.0.0/16	associate	d		
Availability Zone	No preference	•	0		
IPv4 CIDR block*	172.31.100.0/24		0		
* Required				Cancel	eate

4. Select the created subnet, switch to the **Route Table** tab, and then click **Edit route** table association.

Figure 3-6: Changing Cluster Subnet Route Table

onet: subnet-035888fc					
Description F	low Logs Route	Table Network ACL	Tags	Sharing	
Edit route table asso	ciation				
oute Table: rtb-379b70	15e				
		< < 1 to 2 of 2 > >			
Destination	Target				
172.31.0.0/16	local				
	igw-0a49ae63				

....

5. Choose the HA route table created in the previous steps, and then click **Save**.

Figure 3-7: Editing Route Table Association

Subnet ID	subnet-0496039603680f5a2	2		
Route Table ID*	rtb-0ed6b230210d9d362		- C	
			< < 1 to 2 of 2 > >	
	Destination	Target		
	172.31.0.0/16	local		
quired				



Note: Make sure that the HA subnet has a dedicated route table. Other subnets (i.e., Main subnet and Additional subnets) should be attached to different route table(s), that would typically have the Internet Gateway configured as the default route to ensure proper functionality of Elastic IPs attached to the corresponding network interfaces of EC2 instances.

After you successfully created the HA subnet, you need to enable access to AWS API via it. The recommended method is to create a private EC2 endpoint in the HA subnet.

> To create the private EC2 endpoint in HA subnet:

- 1. Open the Security Groups page, and then click Create security group.
 - **a.** In the 'Security group name' field, enter the security group name (e.g., "Endpoint Security Group").
 - **b.** In the 'VPC' drop-down list, select the VPC where Mediant VE will be deployed.
 - c. Under 'Inbound rules', click **Add rule**, and then configure the rule as follows:
 - 'Type': Custom TCP
 - 'Port range': 443
 - Source': Anywhere
 - d. Click Create security group to create the new security group.
- 2. Open the Endpoints page, and then click Create Endpoint.
 - a. In the 'Service Category' field, select AWS services.
 - **b.** In the 'Service Name' field, enter "ec2" in the search box, and then press Enter. Select the EC2 endpoint from the list (e.g., **com.amazonaws.eu-central-1.ec2**).
 - c. In the 'VPC' drop-down list, select the VPC where Mediant VE will be deployed.
 - **d.** In the 'Subnets' field, select the HA subnet.
 - e. Select the 'Enable DNS name' checkbox.
 - f. In the 'Security group' field, remove the default security group and select the 'Endpoint Security Group' that you created in the previous step.
 - g. Click Create Endpoint to create the new endpoint.



Figure 3-8: Creating Private EC2 Endpoint

Endpoints > Create Endpoint

Create Endpoint

A VPC endpoint allows you to securely connect your VPC to another service. An interface endpoint is powered by PrivateLink, and uses an elastic network interface (ENI) as an entry point for traffic destined to the service. A gateway endpoint serves as a target for a route in your route table for traffic destined for the service.

Service category AWS services

\bigcirc	Find service by name
	Your AWS Marketplace services

Service Name com.amazonaws.eu-central-1.ec2

Service Name			
	Owner	Туре	
com.amazonawa.cu*ccntrai*1.coucoulu	amazon	menace	
com.amazonaws.eu-central-1.codecommit	amazon	Interface	
com.amazonaws.eu-central-1.codepipeline	amazon	Interface	
com.amazonaws.eu-central-1.config	amazon	Interface	
com.amazonaws.eu-central-1.datasync	amazon	Interface	
com.amazonaws.eu-central-1.dynamodb	amazon	Gateway	
com.amazonaws.eu-central-1.ec2	amazon	Interface	
com.amazonaws.eu-central-1.ecr.api	amazon	Interface	
com.amazonaws.eu-central-1.transfer.server	amazon	Interface	

Subnets subnet-0496039603680f5a2 💿 🚯

Availability Zone	Subnet ID	
eu-central-1a (euc1-az2)	subnet-78c72611	•
eu-central-1b (euc1-az3)	subnet-0496039603680f5a2 (cluster)	•
eu-central-1c (euc1-az1)	subnet-42be9e08	•

Enable DNS name 🖉 Enable for this endpoint 1

To use private DNS names, ensure that the attributes 'Enable DNS hostnames' and 'Enable DNS Support' are set to 'true' for your VPC (vpc-45f3152c). Learn more

Security group sg-8a7791e3 📀

Create a new security group

* Required

Cancel

Create end

An alternative method for enabling access to the AWS API via the HA subnet is by attaching a NAT Gateway to the Cluster subnet.



Note: You don't need to perform the below steps if you created a private EC2 endpoint, as described above.

> To create NAT Gateway and attach it to the HA subnet:

- 1. Open the NAT Gateways page, and then click Create NAT Gateway:
 - a. From the 'Subnet' drop-down list, select a subnet that belongs to the same Availability Zone where the HA subnet was created (and where Mediant VE will be deployed) and that has an Internet Gateway attached to it. For example, select Main Subnet.



Note: Do not select **HA Subnet** at this stage. The NAT Gateway itself will be configured as a default route in the HA Subnet and therefore, it won't be able to access the Internet from it.

- **b.** From the 'Elastic IP Allocation ID' drop-down list, select an existing Elastic IP if you have pre-allocated Elastic IPs in your VPC, or click **Create New EIP** to create a new one.
- c. Click Create a NAT Gateway to create the NAT gateway.

Figure 3-9: Creating NAT Gateway

NAT Gateways > Create NAT Gateway

Create NAT Gateway	,			
Create a NAT gateway and assign it an E	astic IP address. Learn more.			
Subnet*	subnet-be6e8bc3	•	C 0	
Elastic IP Allocation ID* eipalloc-067ef98ad76079011				
	Create New EIP			
	New EIP (3.122.83.211) creation successful.			
	0			
* Required	Ca	ancel Create a N/	AT Gateway	

2. Open the **Route Tables** page, and then select the HA route table created in the previous steps.

3. Switch to the **Routes** tab, and then click **Edit routes** to edit the routes.

Summary	Routes	Sut	bnet Associations	Route Propagati	on Tags	
Edit routes						
Edit routes						
Edit routes		View	All routes	•		

4. Create the default route entry (0.0.0.0/0) that points to the created NAT gateway, and then click **Save** to save your changes.

Figure 3-11: Creating Default Route

Route Tables > Edit routes					
Edit routes					
Destination		Target	Status	Propagated	
172.31.0.0/16		local	active	No	
0.0.0.0/0	•	nat-00658e65a6878781d 🗸		No	8
Add route					
* Required				Cancel	Save routes

3.5 Instance Type

The following instance types are recommended for Mediant VE SBC deployment:

- For versions from 7.20CO or 7.40A streams based on OS Version 8:
 - **m5.large:** This instance type is recommended for deployments that don't require transcoding and/or other DSP capabilities.
 - **c5.2xlarge** or **c5.9xlarge**: These instance types are recommended for deployments that require transcoding and/or other DSP capabilities.
- For versions from 7.20A stream based on OS Version 6:
 - **r4.large:** This instance type is recommended for deployments that don't require transcoding and/or other DSP capabilities.
 - **c4.2xlarge** or **c4.8xlarge**: These instance types are recommended for deployments that require transcoding and/or other DSP capabilities.

Refer to the <u>SBC Series Release Notes</u> for a complete list of instance types supported by Mediant VE SBC, their capacities and capabilities.

3.6 Automatic Configuration

Mediant VE SBC supports automatic configuration through the **cloud-init** mechanism. For more information, refer to the *Automatic Provisioning of Mediant VE SBC via Cloud-Init Configuration Note*.

4 Deploying Standalone Mediant VE via AWS EC2 Console

This section describes deployment for a standalone Mediant VE SBC via the AWS EC2 console.



Note: This deployment method is applicable only to standalone (i.e., non-HA) deployments.

> To deploy the standalone Mediant VE SBC instance:

- 1. Open the AWS Marketplace console at https://console.aws.amazon.com/marketplace.
- 2. In the **Discover Products** tab, search for the "Mediant VE" product.

Figure 4-1: Searching for Mediant VE Product in the AWS Marketplace

AWS Marketplace \times	AWS Marketplace > Discover product	s > Search results
Manage subscriptions Discover products Product Support Connection 🗗	Refine results Categories Infrastructure Software	Search AWS Marketplace products Q, Mediant VE Mediant VE (2 results) showing 1 - 2 Did you mean media vs, media ve?
	Pricing plans Bring Your Own License By Units Delivery methods Amazon Machine Image Vendors AudioCodes	Mediant VE Session Border Controller (SBC) - PAYG [2] By AudioCodes [Ver 7:20A.256.399 Linux/Unix, CentOS 6.10 - 64-bit Amazon Machine Image (AMI) AudioCodes Mediant SBC provides secure connectivity between virtually any VoIP solution (IP-PBX, unified communications or contact center) and SIP trunk services, such as Amazon Chime Voice Connector, for incoming and outgoing calls. It supports Microsoft Teams, Skype for Business or any other
	Operating system	Mediant VE Session Border Controller (SBC) Image: Control in the second se

Two products are displayed:

- "Mediant VE Session Border Controller (SBC)": This product includes a trial license (limited to three SBC sessions) and requires a purchase of production license from AudioCodes.
- "Mediant VE Session Border Controller (SBC) PAYG": This product includes a pay-as-you-go license that enables Customers to use the SBC as much as needed and pay for the actual service consumed via their AWS account billing.

3. Choose the Mediant VE product that matches your licensing needs. For example, choose Mediant VE Session Border Controller (SBC) product.

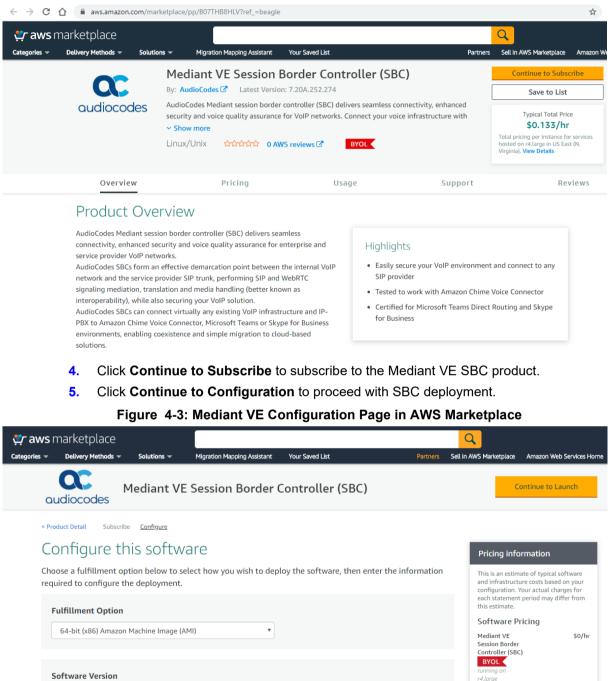


Figure 4-2: Mediant VE Product Page in AWS Marketplace

Region

US East (N. Virginia)

7.20A.252.274 (Jun 24, 2019) 🔻

Ŧ

Ami Id: ami-09729ef92ce988c9b

Infrastructure Pricing

EC2: Monthly Estimate: 1 * r4.large

\$96.00/month

- 6. Choose the software version that you want to deploy:
 - 7.20A stream is based on OS Version 6.
 - 7.20CO and 7.40A streams are based on OS Version 8 and provide significantly better performance and capacity (refer to the *SBC-Gateway Series Release Notes* for details).
- 7. Choose the Region where you want to launch the SBC.



Note: For the **Mediant VE SBC – PAYG** product, support is currently provided for installations in US regions only. For support in other regions, please contact us at <u>https://online.audiocodes.com/aws-support-cloud</u>.

8. Click Continue to Launch.

Figure 4-4: Mediant VE Launch Page in AWS Marketplace

党 aws marketplace						Q
Categories 👻 Delivery Methods 🔻	Solutions 👻	Migration Mapping A	Assistant	Your Saved List	Partners	Sell in AWS Marketplace
audiocodes	Mediant VE	Session Bo	rder (Controller (SBC	_)	
< Product Detail Subsc Launch this Review your configure	software	_	aunch th	e software.		
Configuration Det Fulfillment Option Software Version Region Usage Instruction	6 N 7 L	i4-bit (x86) Amazo Aediant VE Session unning on r4.large 200A.252.274 JS East (N. Virginia	Border C	-		
Choose Action Launch through EC	:2	•		nis action to launch your con IC2 console.	figuration through the Launch	

9. From the 'Choose Action' drop-down list, select **Launch through EC2**, and then click **Launch**; the Choose Instance Type page appears:

. Choos	e AMI 2. Choose Instance Typ	pe 3. Configure Ir	nstance 4. Add	Storage 5. Add	1 Tags 6. Configure S	ecurity Group 7. Revie	W	
tep	2: Choose an Inst	ance Type						
0	Memory optimized	r5.metal	96	768	EBS only	Yes	25 Gigabit	Yes
	Memory optimized	r4.large	2	15.25	EBS only	Yes	Up to 10 Gigabit	Yes
	Memory optimized	r4.xlarge	4	30.5	EBS only	Yes	Up to 10 Gigabit	Yes
	Memory optimized	r4.2xlarge	8	61	EBS only	Yes	Up to 10 Gigabit	Yes
0	Memory optimized	r4.4xlarge	16	122	EBS only	Yes	Up to 10 Gigabit	Yes
б	Memory optimized	r4.8xlarge	32	244	EBS only	Yes	10 Gigabit	Yes

Figure 4-5: Choose Instance Type Page

10. Choose the instance type as follows:

- If your deployment does not require transcoding and/or other DSP capabilities, choose the m5.large instance type for 7.20CO or 7.40A software version or r4.large instance type for 7.20A software version.
- If your deployment requires transcoding and/or other DSP capabilities, choose the c5.2xlarge / c5.9xlarge instance type for 7.20CO or 7.40A software version or c4.2xlarge / c4.8xlarge instance type for 7.20A software version.

Refer to the <u>SBC Series Release Notes</u> for a complete list of instance types supported by Mediant VE SBC, their capacities and capabilities.

11. Click **Next**; the Configure Instance page appears:

	Figure	4-6:	Configure	Instance	Page
--	--------	------	-----------	----------	------

aws	Services 🗸 R	ource Groups 🗸 🚯 🕺 N. V	irginia 🕶 Support 🕶
1. Choose AMI	2. Choose Instance Type	3. Configure Instance 4. Add Storage 5. Add Tags 6. Configure Security Group 7. F	Review
Configure the ins		e Details ents. You can launch multiple instances from the same AMI, request Spot instances to take a to the instance, and more.	advantage of the lower
	Number of instances	Launch into Auto Scaling Group (j)	
	Purchasing option	Request Spot instances	
	Network	Vpc-f8b7159d default (default) C Create new VPC	
	Subnet	Subnet-cc8e83e4 Default in us-east-1a Create new subnet 4091 IP Addresses available	
	Auto-assign Public IP	Use subnet setting (Enable)	
	Placement group	Add instance to placement group	
	Capacity Reservation	Open Create new Capacit	y Reservation
	IAM role	None Create new IAM role	
		Cancel Previous Review and Laur	Next: Add Storage

12. Configure network devices and IP addresses:

- For **Network**, select the VPC where SBC should be deployed.
- For **Subnet**, select the LAN Subnet. This subnet is used to communicate with the Enterprise IP-PBX and for accessing the SBC management interface (Web or CLI).

- For IAM role:
 - If you are deploying the Mediant VE SBC PAYG product, select Automatically create an IAM role with the required permission and the name below, and then enter the IAM role name (e.g., "metering-role").
 - If you are deploying the **Mediant VE SBC** product, leave IAM role empty.

Note: The **Mediant VE SBC – PAYG** product requires an IAM role with the following policy:

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": [
                aws-marketplace:MeterUsage
        ],
            "Effect": "Allow",
            "Resource": "*"
        }
    ]
}
```

This role allows Mediant VE SBC PAYG instance to communicate with the AWS Metering API and must be assigned to the launched instance – either automatically (as described above) or manually.

- If you want the deployed instance to have multiple network interfaces, in the Network Interfaces section located at the bottom of the page, click Add Device, and then select the subnet for the added device (eth1).
- If you want the deployed instance to have multiple IP addresses on the same network interface, in the Network Interfaces section located at the bottom of the page, click Add IP.

Notes:

- If your instance has only one network interface, AWS EC2 may automatically assign a public IP address to the instance. The exact behavior depends on the VPC and/or Subnet configuration. This address however changes if you stop/start the instance and therefore is typically not useful for production environment.
- If you configure multiple network interfaces, AWS EC2 does not automatically assign public IP addresses for the instance.



- To make the Mediant VE SBC instance properly reachable from the Internet, you should assign Elastic IP addresses to it, as described in Section Assigning Elastic IP Addresses to the Instance.
- AWS EC2 Web console supports the configuration of up to two network devices during instance launch. To overcome this limitation and define additional network devices during initial instance launch, consider using AWS EC2 CLI or AWS CloudFormation instead.
- If you need to add/remove network interfaces and/or secondary IP addresses after the initial instance deployment, do this through AWS EC2 management interfaces (i.e., AWS EC2 Web console or AWS EC2 CLI). Mediant VE SBC software automatically detects these changes and updates its networking configuration accordingly.



13. Click **Next**; the Add Storage page appears:

Figure 4-7: Add Storage Page

aws s	ervices 👻 Resource Groups 🗸	۶.		♠ N. Virginia ▾	Support 👻		
1. Choose AMI 2. Ch	oose Instance Type 3. Configure Instance	4. Add Storage 5. Add Tags	6. Configure Security Group 7. Re	view			
	nched with the following storage device s bot volume. You can also attach additiona	•		· · · · · · · · · · · · · · · · · · ·	r		
Volume Type (i) Device	Snapshot (j) Size (GiB)	Volume Type (j)	IOPS () Throughput (MB/s) ()	Delete on Termination En (i)	cryption (i)		
Root /dev/sda1	snap- 072cd55a8a4c3c0a2 10	General Purpose SSD (gp2)	▼ 100 / 3000 N/A	✓ Not	t Encrypte 🔻		
Root /dev/sda1 072cd55a8a4c3c0a2 10 General Purpose SSD (gp2) 100 / 3000 N/A Image: Constraint of the constrai							
			Cancel Previous R	eview and Launch	Next: Add Tags		

- **14.** From the 'Volume Type' drop-down list, select the required volume of the instance. This setting does not affect SBC performance and may be set to any value.
- **15.** Click **Next**; the Tag Instance page appears:

Figure 4-8: Tag Instance Page

aws Servio	ces 🗸 Resource Groups 🗸	*	Д • п	N. Virginia 👻 Support 👻
1. Choose AMI 2. Choose	Instance Type 3. Configure Instance	4. Add Storage 5. Add Tags). Configure Security Group 7. Rev	view
Step 5: Add Tags A tag consists of a case-sens EC2 resources.	; itive key-value pair. For example, you d	could define a tag with key = Name	and value = Webserver. Learn mo	ore about tagging your Amazon
Key (128 characters ma	aximum)	Value (256 cha	acters maximum)	
Name		sbc-1		8
Add another tag (Up	to 50 tags maximum)			
		Cancel Previous	Review and Launch	ext: Configure Security Group

16. In the 'Value' field, enter a name for your instance, and then click **Next**; the Configure Security Group page appears:

aws	Services 🗸	Resource	Groups 🗸	*			Д •	N. Virginia 👻	Support 👻	
. Choose AMI	2. Choose Instance Ty	pe 3. Confi	igure Instance	4. Add Storag	e 5. Add Tags	6. Configure Security Gro	oup	7. Review		
security group is a ample, if you war	nt to set up a web s	s that control erver and allo	the traffic for y w Internet traf	fic to reach you	ir instance, add ru	can add rules to allow spec les that allow unrestricted a EC2 security groups.				ou
	Assign a security	/ group: ®C	reate a new s	ecurity group						
		Os	elect an exist	ing security gro	oup					
	Security group	name:	Mediant VE S	ession Border	Controller -SBC-	- Metered-7-20A-252-274-A	Autoger	1		
	Desc	ription:	This security (group was gene	erated by AWS Ma	arketplace and is based on	recomr	1		
lype (j	Protocol (j)	Port R	ange (j	Source (j			Des	cription (j)		
SSH •	TCP	22		Custom	▼ 0.0.0/0		e.g	. SSH for Admin D	esktop	8
HTTP V	TCP	80		Custom	▼ 0.0.0.0/0		e.g	. SSH for Admin D	esktop	8
HTTPS •	TCP	443		Custom	▼ 0.0.0.0/0		e.g	. SSH for Admin D	esktop	8
Custom UDP I 🔻	UDP	5060	- 5080	Custom	▼ 0.0.0.0/0		e.g	. SSH for Admin D	esktop	8
Custom TCP F •	TCP	5060	- 5080	Custom	▼ 0.0.0.0/0		e.g	. SSH for Admin D	esktop	6
Custom UDP I 🔻	UDP	6000	- 65535	Custom	▼ 0.0.0.0/0		e.g	. SSH for Admin D	esktop	8
Add Rule										
										_
🛕 Warnii	ng									
		0/0 allow all IF	addresses to	access your in	nstance. We recor	nmend setting security grou	ip rules	to allow access fr	om known IP	
address	es only.									
						Car		Previous Rev	view and Laun	

Figure 4-9: Configure Security Group Page

17. Configure firewall rules to allow management (SSH, HTTP, and HTTPS), signaling (SIP) and media (RTP/RTCP) traffic with your instance. Use default rules as a starting point and modify them to match your actual deployment needs.

18. Click **Review and Launch**; the Review page appears displaying a summary of your instance configuration:

aws	Services 🗸	Reso	ource Groups 🗸	*		4	N. Virginia	∗ Support ∗
1. Choose AMI	2. Choose Instance	Type 3	3. Configure Instance	4. Add Storage	5. Add Tags	6. Configure Security Group	7. Review	_
	-			t changes for eac	ch section. Click	Launch to assign a key pa	air to your instand	ce and complete the
 AMI Det 	ails							Edit AMI
oudiocodes					/, ENA, Recomme	ended instance: r4.large		
	Software charges w	ill begin or) per hour on r4.large nce you launch this A	MI and continue	until you termina	ate the instance.	biast to the price	ag torms and the
	seller's End User License A			o this software an	id agree that you	ır use of this software is su	bject to the pricir	ig terms and the
							Cancel Pr	revious Launch

Figure 4-10: Review Page

- **19.** Click **Launch**; the Select an existing key pair window appears.
- 20. Select a key pair to authenticate SSH connection with the SBC instance, click the I acknowledge check box, and then click Launch Instances.
- **21.** Wait until the new Mediant VE instance is deployed and fully starts (it may take up to 5 minutes). Navigate to the **Instances** page and check the *instance-id* of the deployed instance.
- 22. Proceed to the next step to assign Elastic IPs to the launched SBC instance.
- **23.** Once you're finished with networking configuration, log in to the deployed instance using the following default credentials:
 - Username: Admin
 - Password: instance-id

4.1 Assigning Elastic IP Addresses to the Instance

The AWS EC2 environment assigns "private" IP addresses to the instances running in it. These addresses may be used for communication between the instances running inside the same network (VPC); however, they may not be used to connect to the instance over the Internet.

If the instance has only one network device, AWS EC2 may automatically assign a public IP address to it. The exact behavior depends on the VPC and/or Subnet configuration. This address however is taken from a "shared pool" and changes if you stop/start the instance. Therefore, it is not very useful for production environment.

To make SBC properly reachable over the internet, you must allocate Elastic IP addresses and assign them to your instance. Multiple Elastic IP addresses may be assigned to the same AWS EC2 instance, depending on the number of configured private IP addresses.

When an Elastic IP address is associated with the specific instance's private IP address, AWS EC2 environment performs NAT translation by converting elastic IP address to the private IP address, while preserving the port range. If the SBC needs to communicate with a SIP entity using the Elastic IP address, the latter must be configured in the NAT Translation table to ensure proper modification of SIP / SDP messages for NAT traversal.

- > To allocate Elastic IP address to SBC instance:
- 1. Open the EC2 console at https://console.aws.amazon.com/ec2.
- 2. Navigate to the **Elastic IPs** page under NETWORK & SECURITY:

aws Services 🗸	Resource Groups 👻 🔭		🌲 N. Virginia → Su	pport 👻
New EC2 Experience Tell us what you think	EC2 > Elastic IP addresses			
Snapshots Lifecycle Manager	Elastic IP addresses (1/1)	C Actions V	Allocate Elastic IP addre	SS
NETWORK & SECURITY	Q Filter Elastic IP addresses		< 1 >	٥
Security Groups	✓ Name	▼ Public IPv4 address ▼	Allocation ID	~
Elastic IPs New	Name	Fublic IPV4 audiess	Allocation ID	× ,
Placement Groups New		54.175.28.99	eipalloc-061680223d81d0e97	' i
Key Pairs New	4)
Network Interfaces				
▼ LOAD BALANCING		=		
Load Balancers	54.175.28.99			-
Target Groups				
▼ AUTO SCALING	Summary Tags			
Launch Configurations				
Auto Cooling Cround				-

Figure 4-11: Elastic IPs Page

3. Click Allocate New Address; a message box appears requesting you to confirm.

5.

4. Click **Yes**, **Allocate** to confirm; a message box appears displaying the allocated IP address:



6. From the Actions drop-down list, select Associate Address.

Figure	4-13:	Associate	Address	Window

Associate Address		×
Select the instance OR network interface to which	n you wish to associate this IP address (52.35.152	2.143)
Instance	Search instance ID or Name tag	
	Or	
Network Interface	Search network interface ID or Name tag	
Private IP Address	Select instance or interface.	()
	Reassociation	(i)
Warning If you associate an Elastic IP address IP addresses.	with your instance, your current public IP address	s is released. Learn more about public

- 7. Select the instance or network interface and private IP address to which you want to associate the Elastic IP address, and then click **Associate**.
- 8. If you have configured multiple IP addresses and want to make them reachable over the Internet as well, repeat the procedure for additional IP addresses.

4.2 Post-Installation Configuration of Mediant VE SBC – PAYG Product

The "Mediant VE SBC – PAYG" product includes a pay-as-you-go (PAYG) license that requires a persistent connection between the SBC and the AWS Metering API. This connection is performed using public IP addresses. Therefore, you must assign an Elastic IP address to one of the Mediant VE SBC's network interfaces, as described in the previous section. You must also configure the Mediant VE SBC to use this interface, as described below.

Notes:

- This section is applicable only to the "Mediant VE SBC PAYG" product that uses the pay-as-you-go (PAYG) license.
- The following procedure is extremely important, as without it the SBC will be unable to communicate with the AWS Metering API and will **seize** its service.
- > To perform post-installation configuration of Mediant VE SBC PAYG product:
- 1. Open the SBC Web interface.
- 2. Log in using default credentials:
 - Username: Admin
 - Password: *instance-id*
- 3. Navigate to the Metering License page (ADMINISTRATION > LICENSE > Metering License).

Caudiocodes	SETUP MONITOR TROUBLESHOOT	Save	Reset	Actions +	Ц <mark>Р</mark>	Admin +
Mediant VE SBC IP NETWORK	SIGNALING & MEDIA ADMINISTRATION			Q Entit	ty, parameter,	value
SRD All 🔻						
☆ TIME & DATE	Metering License					
▲ WEB & CLI	NETWORKING					
Local Users (1) Authentication Server Web Settings CLI Settings Access List Additional Management Interfaces (0) Customize Access Level (0) SIMP LICENSE	Metering Interface Name • eth1 •					
License Key Floating License Metering License MAINTENANCE						
	Cancel APP	PLY				

Figure 4-14: Metering License Page

- 4. From the 'Metering Interface Name' drop-down list, select the network interface that has an Elastic IP address attached. This network interface will be used to communicate with the AWS Metering API.
- 5. Click **Apply** to apply your settings.
- 6. On the toolbar, click **Save** to save your settings.

4.2.1 Troubleshooting Mediant VE SBC – PAYG Deployment

Mediant VE SBC – PAYG deployment requires persistent connection between the SBC and AWS Metering API. If this connection is unavailable, SBC seizes its operation and raises the "No connection to Metering API" alarm.

SBC contacts the AWS Metering API after the call is completed. Therefore, you will not be able to detect if there is a problem until you have perform a few calls.

Typical reasons that may prevent proper connection between the SBC and the AWS Metering API include the following:

- No "metering" IAM role (with aws-marketplace:MeterUsage action) assigned to the SBC instance.
- No Elastic IP address on the network interface used for communication with the AWS Metering API (ADMINISTRATION > LICENSE > Metering License).
- A Network Security Group or some other firewall device is blocking communication between the SBC and the AWS Metering API endpoint (https://metering.marketplace.<region>.amazonaws.com).
- Incorrect UTC time configured on the SBC (ADMINISTRATION > TIME & DATE).

While troubleshooting, it may be useful to enable the detailed metering logs, by connecting to the SBC's CLI interface and issuing the following commands:

```
enable
<password> (default: Admin)
```

```
debug cloud-license toggle-cl-debug
```

Collect the logged messages via one of the following means:

- Web interface's **TROUBLESHOOT** > **MESSAGE LOG** page
- **CLI interface's** debug log **command**
- Syslog Viewer utility available at https://tools.audiocodes.com/install/

You may need to wait up to 15 minutes for the metering logs to accumulate after enabling them.

5 Deploying High-Availability (HA) Mediant VE via CloudFormation Service

This section describes deployment of high-availability (HA) Mediant VE that includes two EC2 instances, operating in 1+1 Active/Standby mode. The deployment is performed via the CloudFormation service. The corresponding CloudFormation template is included in the *Mediant VE Installation Kit*, which can be downloaded from https://services.audiocodes.com/app/answers/detail/a_id/8.

Note:

- This deployment method is applicable only to HA (i.e. not standalone) deployments.
- HA deployment is supported only by the Mediant VE SBC product (and not by the Mediant VE SBC – PAYG product).

The CloudFormation template provided by AudioCodes has certain limitations. For example, it attaches the Elastic IP to the management interface of the deployed Mediant VE instance, but not to the additional interfaces (if used). Customers should use the provided CloudFormation as a reference and modify it to match their deployment needs.

- > To deploy high-availability (HA) Mediant VE via AWS CloudFormation service:
- 1. Open the CloudFormation console at <u>https://console.aws.amazon.com/cloudformation</u>

aws Services ~	Resource Groups 🐱 🚯	众 Ireland ▾ Support ▾
CloudFormation X	CloudFormation > Stacks	
Stacks	Stacks (0)	C Delete Update Stack actions V Create stack V
StackSets Exports	Q Filter by stack name	Active View nested
Designer	Stack name	Status Created time Description
CloudFormation registry Resource types		No stacks No stacks to display
		Create stack
Previous console		View getting started guide
	4	•
Feedback		

Figure 5-1: CloudFormation Console

2. Select the Region (in the upper right corner) in which to perform the deployment.

3. Click **Create Stack** to create a new stack, and then select **With new resources** (standard) from the drop-down menu; the Create Stack page appears:

Step 1 Specify template	Create stack	
Step 2 Specify stack details	Prerequisite - Prepare template	
Step 3 Configure stack options Step 4	Prepare template Every stack is based on a template. A template is a JSON or YAML file that contains configuration information about the AWS resources you Template is ready Use a sample template	
Review	Specify template A template is a JSON or YAML file that describes your stack's resources and properties.	
	Template source Selecting a template generates an Amazon S3 URL where it will be stored.	
	Amazon S3 URL Upload a template file	
	Upload a template file Choose file Image: Choose file JSON or YAML formatted file	
		View in Desigr

Figure 5-2: CloudFormation – Create Stack Page

- 4. Under the **Specify template** group, select the **Upload a template file**, click **Choose File**, and then select the *Mediant VE HA CloudFormation template* file provided by AudioCodes.
- 5. Click **Next**; the Specify Stack Details page appears with the fields populated with parameter settings from the template file that you loaded in the previous step:

Figure 5-3: CloudFormation - Specify Details Page (Stack Name)

aws Services - R	esource Groups 🗸 🐧	Δ	Ireland 👻	Support 🗸
■ CloudFormation > Stacks >	Create stack			
Step 1 Specify template	Specify stack details			
Step 2 Specify stack details	Stack name			
Step 3 Configure stack options	Stack name Enter a stack name Stack name can include letters (A-Z and a-z), numbers (0-9), and dashes (-).			
Step 4 Review	Parameters Parameters are defined in your template and allow you to input custom values when you create or update a stack.			
	Amazon EC2 Configuration Instance Type Supported instance types: r4.large for media forwarding; c4.2xlarge for low-capacity transcoding; c4.8xlarge for high-capacity transcodin r4.large	g.		•

6. In the **Stack Name** field, type in a meaningful stack name. The stack name is an identifier that helps you find a particular stack from a list of stacks. A stack name can contain only alphanumeric characters (case-sensitive) and hyphens. It must start with an alphabetic character and can't be longer than 128 characters.

- 7. Under the **Parameters** section, configure parameters to match the desired stack configuration:
 - Amazon EC2 Configuration:
 - Instance type: AWS EC2 instance type for the stack.
 - Amazon Machine Image (AMI): Amazon Machine Image (AMI) ID of Mediant VE SBC (check the Mediant VE product in the AWS Marketplace to find AMI ID for the specific region).
 - IAM Role: Name of the existing IAM role that enables Mediant VE to manage its network interface, as created in Section IAM Role for Mediant VE HA Deployment.
 - **Key Name:** Name of the existing Key Pair used to secure access to the Mediant VE's SSH interface.
 - **S3 URL of INI Configuration File:** (Optional) Amazon S3 URL of initial Mediant VE configuration file.



Note: If you configure a value for "S3 URL of INI Configuration File", make sure that the IAM role allows access to the corresponding S3 bucket, as described in Section IAM Role for Initial Configuration from S3 URL.

- Network Configuration:
 - Which VPC should the SBC be deployed to? VPC ID of the existing Amazon Virtual Private Cloud (VPC) where Mediant VE should be deployed.
 - Number or Network Interfaces: Number of network interfaces to be attached to Mediant VE SBC instances. Minimum number is 2; maximum number depends on the instance type used. Refer to Section Network Prerequisites for details.
 - HA Subnet: Subnet ID of existing subnet in your VPC. The subnet is used for internal traffic between two SBC instances and for accessing AWS API. The subnet must have a private EC2 API endpoint or a NAT Gateway set as default route, as described in Section HA Subnet. It is attached to the 1st network interface (eth0).
 - Main Subnet: Subnet ID of existing subnet in your VPC. The subnet is used for Management traffic (e.g., for accessing the SBC's Web interface). It may also be used for VoIP traffic (signaling and media). It is attached to the 2nd network interface (eth1).
 - 1st Additional Subnet: Subnet ID of existing subnet in your VPC. The subnet is used for VoIP traffic (signaling and media). It is attached as the 3rd network interface (eth2). If 'Number of Network Interfaces' is less than 3, set this parameter to the same value as 'Main Subnet'.
 - **2nd Additional Subnet:** Subnet ID of existing subnet in your VPC. The subnet is used for VoIP traffic (signaling and media). It is attached as the 4th network interface (eth3). If 'Number of Network Interfaces' is less than 4, set this parameter to the same value as 'Main Subnet'.
 - **Public IPs**: Select which network interfaces should be assigned with public (Elastic) IP addresses. Keep in mind that for Elastic IPs to operate correctly, corresponding subnets must have an Internet Gateway set as the default route.
- 8. Click **Next**; the Options page appears. Leave this page at its default settings.

- 9. Click **Next**; the Review page appears, showing a summary of your stack settings:
- **10.** Click **Create**; CloudFormation starts creating the stack. During stack creation, its state changes to "CREATE_IN_PROGRESS".

Services ▼ CloudFormation > Stacks > median	t-ve-ha-1			لم Alex Agr	anov ♥ Frankfurt ♥ Suppor
⊡ Stacks (2)	C	mediant-ve-ha	-1 Delete	Update Stack acti	ons v Create stack v
Q Filter by stack name Active		Stack info Events	Resources Outputs	Parameters Template	Change sets
Active	< 1 >	Events (21)			C
mediant-ve-ha-1 2020-10-13 12:16:26 UTC+0300 () CREATE_IN_PROGRESS	0	Q Search events			0
garyd-aws-ve-1	0	Timestamp	 Logical ID 	Status	Status reason
2020-09-21 14:37:23 UTC+0300 CREATE_COMPLETE	0	2020-10-13 12:16:47 UTC+0300	eth1EIP	CREATE_COMPLETE	-
		2020-10-13 12:16:39 UTC+0300	sbc1eth0	CREATE_IN_PROGRESS	Resource creation Initiated
		2020-10-13 12:16:39 UTC+0300	sbc1eth1	CREATE_IN_PROGRESS	Resource creation Initiated
		2020-10-13 12:16:39 UTC+0300	sbc2eth1	CREATE_IN_PROGRESS	Resource creation Initiated
		2020-10-13 12:16:38	shc2ath0	(Resource creation

Figure 5-4: CloudFormation – Stack Creation Progress

11. Wait until the stack is created and its state changes to "CREATE_COMPLETE". Two SBC instances are created and configured to operate in 1+1 active/standby mode. Their instance-ids, management IPs and default admin credentials are listed in the **Outputs** tab.

aws	Services V					🔶 Alex A	Igranov 🔻	Frankfurt 🔻	Support 🔻
=	CloudFormation > Stacks > median	t-ve-ha-1							
	⊡ Stacks (2)	C	mediant-ve-ha	a-1	Delete	Update Stack a	ctions v	Create st	ack 🔻
	Q Filter by stack name		Stack info Events	Resources	Outputs	Parameters Templa	te C	hange sets	_
	Active View rested	< 1 >	Outputs (4)						C
	mediant-ve-ha-1 2020-10-13 12:16:26 UTC+0300 O CREATE_COMPLETE	•	Q Search outputs						0
	garyd-aws-ve-1 2020-09-21 14:37:23 UTC+0300	0	Key 🔺	Value	∇	Description	∇	Export name	▽
	© CREATE_COMPLETE		privateOamIP	172.31.73.58		Private management IP address			
			publicOamIP	3.127.155.106		Public management IP address		-	
			sbc1InstanceId	i-0641ce2b7d7abl	5381	Instance ID of the 1st SB0 instance	2	-	
			sbc2InstanceId	i-02720753ad634	c1fd	Instance ID of the 2nd SB instance	с	-	
Feedbac	k English (US) ▼			© 2008 - 2	020, Amazon Web S	Services, Inc. or its affiliates. All right	s reserved.	Privacy Policy	Terms of Use

Figure 5-5: CloudFormation – Stack Outputs

12. Access the SSH or Web interface of the deployed Mediant VE SBC using the IP address from the **privateOamIP** or **publicOamIP** field, listed in the **Outputs** tab. Use the default admin credentials – from **adminUsername** and **adminPassword** fields – to log in.



Note: If you copy/paste the *instance-id* from the **Outputs** tab, the browser may append a space to the copied value, thus making it invalid. Therefore, it is recommended to type *instance-id* manually.

5.1 Deleting HA Mediant VE Deployment

To delete deployed Mediant VE stack, use **Delete** action from the CloudFormation screen.

6 Deploying Mediant VE via Stack Manager

This section describes the deployment of Mediant VE via Stack Manager.



Note: This method is applicable only to the **Mediant VE SBC** product (and not the **Mediant VE SBC – PAYG** product). Both standalone and HA deployment topologies are supported.

> To deploy Mediant VE via Stack Manager:

- 1. Install the Stack Manager tool, as described in the *Stack Manager User's Manual*, which you can download from AudioCodes website at <u>https://www.audiocodes.com/library/technical-documents</u>.
- 2. Create a new Mediant VE stack via Stack Manager's **create** command, as described in the *Stack Manager User's Manual*.

Create new stack		
		^
Name	stack-1	
Stack type	Mediant VE 🗸	
Environment	AWS 🗸	
Region	EU (Frankfurt)	
Key Pair	aws_ssh_frankfurt_1	
IAM Role	SBC-HA-3	
Compute		
HA Mode	enable 💙	
VM Туре	r4.large 🗸	
Networking		
VPC	vpc-45f3152c (DefaultVPC)	
HA Subnet	subnet-0496039603680f5a2 (cluster)	
Main Subnet	subnet-1536d368 (oam)	
1st Additional Subnet	subnet-fb616183 (voip1)	
2nd Additional	none 🗸	
Subnet		
Public IPs	Main subnet 🗸	
Admin User		
Username	sbcadmin	
Password		>
Advanced		
Advanced Config		
Create Cancel		

Figure 6-1: Creating New Instance via Stack Manager

6.1 Public IP Addresses

During Mediant VE stack creation, Stack Manager lets you specify which subnets (and corresponding network interfaces) will be assigned with public (Elastic) IP addresses via the **Public IPs** parameter in the **Networking** section.

For each assigned Elastic IP address, Stack Manager creates corresponding entries in the NAT Translation SBC configuration table, thus ensuring that when the SIP application attached to the corresponding private IP addresses communicates with external SIP peers, it essentially does this via the Elastic IP address.

It is also possible to attach multiple Elastic IP addresses to the same network interface. This may be done by configuring the **public_ips** advanced configuration parameter (via **Advanced Config** section).



Note: When the **public_ips** advanced configuration parameter is specified (via **Advanced Config** section), it overrides any value configured via the **Public IPs** parameter in the **Networking** section.

public_ips

Contains comma-separated list of subnet names (main, additional1, and additional2), which will be assigned with Elastic IP addresses and optionally, with the number of Elastic IP addresses on the corresponding network interface.

For example:

public ips = main:2,additional1

attaches two Elastic IP addresses to the network interface connected to the Main subnet (eth0 for standalone deployment, eth1 for HA deployment) and one Elastic IP address to the network interface connected to the Additional 1 subnet (eth1 for standalone deployment, eth2 for HA deployment).

When the **public_ips** advanced configuration parameter is specified, Stack Manager automatically creates secondary private IP addresses on the network interfaces that may be required for Elastic IP attachment. The exact behavior depends on the deployment type:

- Standalone deployments: first Elastic IP address is attached to the primary private IP address. For each additional Elastic IP address, corresponding secondary IP addresses are implicitly created.
- HA deployments: Elastic IP addresses are always attached to the secondary private IP addresses. For each Elastic IP address, corresponding secondary IP addresses are implicitly created.

6.2 **Private IP Addresses**

Stack Manager always creates one "operational" private IP address on each network interface. The exact behavior depends on the deployment type:

- Standalone deployments: primary IP address is used on each interface
- HA deployments: primary IP addresses on eth1, eth2 and eth3 interfaces (connected to Main, 1st and 2nd Additional subnets correspondingly) are not used, because they can't be moved between two Mediant VE instances during activity switchover; instead, secondary IP addresses are created and used.

It is also possible to create multiple "operational" private IP addresses on the same network interface. This may be done by using the **additional_ips** advanced configuration parameter (via **Advanced Config** section).

additional_ips

Contains a comma-separated list of subnet names (main, additional1, and additional2), which will be assigned with additional private IP addresses and optionally, with the number of additional private IP addresses on the corresponding network interface.

For example:

additional ips = main,additional1:2

creates one additional private IP address on the network interface connected to the Main subnet (eth0 for standalone deployment, eth1 for HA deployment) and two additional private IP addresses on the network interface connected to the Additional 1 subnet (eth1 for standalone deployment, eth2 for HA deployment).

The number of additional private IP addresses specified via the **additional_ips** advanced configuration parameter is added *on top* of any private IP addresses created by Stack Manager by default and/or due to the public (Elastic) IP addresses assigned to the specific network interface.

For example, the following configuration:

```
HA Mode: "enable"
HA Subnet: <ha-subnet-id>
Main Subnet: <main-subnet-id>
1<sup>st</sup> Additional Subnet: <additional-subnet-id>
Public IPs: "Main subnet"
Advanced Config:
additional ips = main,additional1
```

creates the following networking configuration:

- eth0 one primary IP addresses (used for internal communication between Mediant VE instances)
- **eth1** one primary and two secondary IP addresses:
 - Primary IP address is not used because it can't be moved between Mediant VE instances in case of switchover
 - 1st secondary IP address first "operational" private IP address, created implicitly and assigned with an Elastic IP address (due to the **Public IPs** configuration parameter)
 - 2nd secondary IP address created due to the **additional_ips** advanced configuration parameter

- **eth2** one primary and two secondary IP addresses:
 - primary IP address is not used because it can't be moved between Mediant VE instances in case of switchover
 - 1st secondary IP address first "operational" private IP address, created implicitly
 - 2nd secondary IP address created due to the **additional_ips** advanced configuration parameter

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7 Adjusting Security Groups

When Mediant VE is deployed via the CloudFormation template or Stack Manager, the following security groups are automatically created and assigned to the corresponding network interfaces.

Security Group	Subnets	Traffic	Protocol	Port	Source
oamSecurityGroup	Main	SSH	TCP	22	0.0.0/0
		HTTP	TCP	80	0.0.0/0
		HTTPS	TCP	443	0.0.0/0
signalingSecu- rityGroup	Main, 1 st Additional,	SIP over UDP	UDP	5060- 5090	0.0.0/0
	2 nd Additional	SIP over TCP/TLS	TCP	5060- 5090	0.0.0/0
mediaSecurityGroup	Main, 1 st Additional, 2 nd Additional	RTP, RTCP	UDP	6000- 65535	0.0.0.0/0
haSecurityGroup	HA	Internal	UDP	669	haSecurityGroup
		Internal	UDP	680	haSecurityGroup
		Internal	TCP	80	haSecurityGroup
		Internal	TCP	2442	haSecurityGroup

Table 7-1: Inbound Rules for Default Security Groups

Inbound security rules in the Main and Additional subnets are configured by default to accept traffic from all sources, which constitutes a significant security risk. It is highly recommended to modify them after Mediant VE creation to allow inbound traffic only from specific IP addresses and/or subnets, especially for management traffic.

Inbound security rules in the HA subnet are configured by default to accept traffic from the VMs that belong to the same security group only. Therefore, there is no need to further adjust them.

Outbound security rules in all subnets are configured by default to allow all traffic. You may adjust them as per your needs. If you adjust the outbound rules for HA subnet, make sure that they include the following minimal required rules:

Туре	Protocol	Port Range	Destination	Description
All	All	All	haSecurityGroup	Internal traffic between Mediant VE instances
HTTP	TCP	80	169.254.169.254/32	Communication with EC2 instance meta-data service
HTTPS	TCP	443	A.B.C.D/32	Communication with EC2 API endpoint. Replace A.B.C.D with the actual IP address of the private EC2 endpoint in the HA subnet. If you use a NAT Gateway to access the public EC2 endpoint, replace the destination with 0.0.0.0/0.

Table 7-2: Minimal Required Outbound Rules for HA Security Group

8 Upgrading the Software Version

You may upgrade the software version of the deployed Mediant VE software using the software version file (.cmp) through the Web or CLI interface. For example, open the Web interface, and then click **Action > Software Upgrade** on the toolbar to open the Software Upgrade wizard.

	P MONITOR TROUBLESHOOT	Save	Reset	Actions -	<mark>ل</mark> ې	sbcadmin -
Mediant SW IP NETWORK SIGNALIN	S & MEDIA ADMINISTRATION			Configurat	ion File	r, value
🔶 (Auxiliary Fi	les	
				License Ke	/	
☆ TIME & DATE	Software Upgrade			Software U	<u>pgrade</u>	
WEB & CLI				Configurat	on Wizard	
▶ SNMP	Start Software Upgrade					-
▶ LICENSE	Warning:					
▲ MAINTENANCE	In case of an upgrade failure, the device will reset and the previous c	ontiguration s	aved to flash i	will be restored.		
Maintenance Actions						
Configuration File						
Auxiliary Files						
High-Availability Maintenance						
System Snapshots						
Software Upgrade						

Figure 8-1: Opening Web Interface's Software Upgrade Wizard

Upgrading the Mediant VE using the software version file (.cmp) may be performed only within the same OS version stream.

The following streams are available:

- 7.20A stream based on OS Version 6
- 7.20CO stream based on OS Version 8
- 7.40A stream based on OS Version 8

For example, if your Mediant VE is currently running Software Version 7.20A.256.396 (i.e., 7.20A stream, based on OS Version 6), you may use the 7.20A.258.010 .cmp file to upgrade it to a later version (also based on OS Version 6). However, you may not use 7.20CO.258.034 .cmp file to perform a similar upgrade to a version from the 7.20CO stream (based on OS Version 8).

If you want to upgrade Mediant VE deployed with a version from the 7.20A stream (based on OS Version 6) to a version from 7.20CO or 7.40A streams (based on OS Version 8), use one of the following methods:

- Method 1: Deploy a new Mediant VE instance using OS Version 8 software image, configure it, and then switch live traffic to the new instance. Refer to Section 8.1 for detailed instructions.
- Method 2: Rebuild the existing Mediant VE instance from the new OS Version 8 image. Refer to Section 8.2 for detailed instructions.

Method	Advantages	Disadvantages
Method 1	 If any problems with the new software version (based on OS Version 8) occur, live traffic may be switched back to the old instance, running the old software version. Traffic may gradually be moved to a new 	 Requires the use of additional AWS resources for the duration of the upgrade. Requires a change of IP addresses (both public and private) and therefore, requires reconfiguration of

Advantages and disadvantages of each method are listed in the following table:

Method	Advantages	Disadvantages
	instance (assuming that VoIP equipment that sent the traffic towards the SBC supports such functionality), thereby providing better control over the upgrade process and minimizing service downtime.	VoIP equipment that communicates with the SBC.Requires a new License Key for the new Mediant VE instance.
Method 2	 Doesn't require additional AWS resources. Preserves public and private IP addresses of the deployed SBC instance. 	 Requires a new License Key after the upgrade (because SBC serial number changes). Service is unavailable while the instance is rebuilt (typically for 5-10 minutes).

8.1 Method 1 – Side-By-Side Deployment of New Version

This section describes the upgrade of the Mediant VE instance running software version from the 7.20A stream (based on OS Version 6) to a version from the 7.20CO or 7.40A streams (based on OS Version 8) via side-by-side installation of a new Mediant VE instance and gradual migration of live traffic from the old to the new instance.

- > To perform upgrade via "side-by-side deployment" method:
- 1. Deploy a new Mediant VE instance using OS Version 8 image via one of the following means:
 - For standalone Mediant VE deployment using AWS EC2 console (as described in Section 44), choose version from 7.20CO or 7.40A streams based on OS Version 8
 - For HA Mediant VE deployment using CloudFormation Service (as described in Section 0), choose the AMI ID that corresponds to version from 7.20CO or 7.40A streams based on OS Version 8
 - Using Stack Manager (as described in Section 6), choose **OS Version = 8** during the deployment.

Connect the new Mediant VE instance to the same VPC and Subnets as the existing Mediant VE instance.

- 2. Download the configuration file (.ini) from the existing Mediant VE instance (Actions > Configuration File > Save INI File).
- **3.** Remove all networking configuration from the downloaded file, using one of the following methods:
 - Using the ini_cleanup.py script from the *Mediant VE Installation Kit, which is* available on <u>www.audiocodes.com</u> portal.

python ini_cleanup.py old.ini new.ini

- Manually: Open the file in a text editor (e.g. Notepad++), and then delete the following elements:
 - Configuration tables: PhysicalPortsTable, EtherGroupTable, DeviceTable, InterfaceTable, MtcEntities
 - Configuration parameters: HARemoteAddress, HAUnitIdName, HARemoteUnitIdName, HAPriority, HARemotePriority, HALocaIMAC, HARemoteMAC

- Load the "cleaned up" configuration file to the new Mediant VE instance as an incremental INI file (SETUP > ADMINISTRATION > MAINTENANCE > Auxiliary Files > INI file (incremental)).
- 5. Obtain, activate and apply the license to the new Mediant VE instance, as described in Section 9.1.
- 6. Switch live traffic from the old Mediant VE instance to the new one. This typically requires a change in the SBC's IP address in the VoIP equipment that communicates with the SBC. Consider performing gradual traffic migration if your VoIP equipment supports it. For example, switch 10% of your live traffic to the new Mediant VE instance first, verify that it is processed as expected, and only then switch the rest of the traffic.
- 7. After all live traffic is switched to the new Mediant VE instance and service operates normally, delete the old Mediant VE instance.

8.2 Method 2 – Rebuild Existing Mediant VE Instance from New Image

This section describes the upgrade procedure of Mediant VE instance running software version from the 7.20A stream (based on OS Version 6) to a version from the 7.20CO or 7.40A streams (based on OS Version 8) via a rebuild of existing Mediant VE instance from a new image.

The detailed procedure differs depending on the Mediant VE topology (HA or standalone) and deployment method.

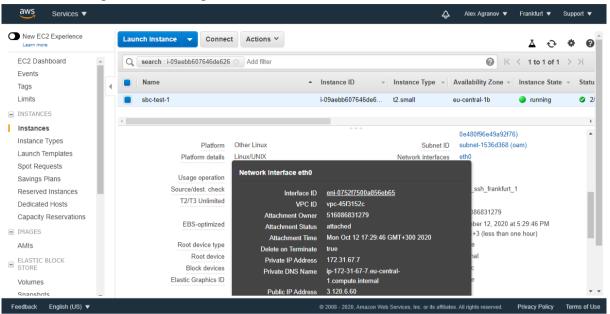
8.2.1 Rebuilding Existing Standalone Mediant VE Instance Deployed via AWS EC2 Console from New Image

The described process preserves all IP addresses (private and public) assigned to the Mediant VE instance, as well as most of the SBC configuration. However, the following configuration elements will be lost and must be manually restored afterwards:

- TLS Contexts configuration (certificates and private keys)
- Auxiliary files (e.g., Pre-recorded Tone files)
- License Keys (because the serial number of rebuilt instances changes)
- To rebuild existing standalone Mediant VE instance deployed via AWS EC2 console from new image:
- 1. Download the Configuration Package from the Mediant VE instance: Actions > Configuration File > Save Configuration Package.
- 2. Open the EC2 console at <u>https://console.aws.amazon.com/ec2</u>.
- 3. Navigate to the **Instances** page, and then locate your Mediant VE instance.

4. Find network interfaces associated with your instance.

Figure 8-2: Finding Network Instances associated with EC2 Instance



- 5. For each network interface:
 - Navigate to the specific interface in the **Network Interfaces** page.
 - Write down the interface ID (eni-xxxxxxx); you will need it in the next steps.
 - Click Actions > Change Termination Behavior and clear the 'Delete on termination' check box.

New EC2 Experience Attach Detach Delete Actions ~ A + + 0 Q search : eni-0752f7500a856eb65 Add filte Network interf: Subnet ID VPC ID - Zone Security groups Description Name Tags Limits eni-0752f7500.. subnet-1536d3... vpc-45f3152c eu-central-1b default Primary network int. Г Change Termination Behavior X Instances Network Interface eni-0752f7500a856eb65 Launch Templates Spot Requests Termination Behavior Delete on termination Network Interface: eni-0752f7500a856eb65 ㅋ ㅋ ㅋ Savings Plans Cancel Save Details Flow Logs Tags Dedicated Hosts Capacity Reservations Network interface ID eni-0752f7 VPC ID vpc-45f3152c Availability Zone eu-central-1b MAC address 06:24:b7:e7:95:d0 Description Primary network interface AMIs Security groups default. view inbound rules, vie Network interface owner 516086831279 outbound rules Status in-use Primary private IPv4 IP 172.31.67.7 Volumes Private DNS (IPv4) ip-172-31-67-7.eu-central-IPv4 Public IP 3.120.6.60*

Figure 8-3: Changing Termination Behavior of Network Interface

- 6. Navigate back to your Mediant VE instance on the **Instances** page.
- 7. Click Action > Instance State > Terminate to terminate the instance. If asked if you want to release Elastic IPs, choose to preserve them.

- 8. Navigate to the AWS Marketplace at <u>https://console.aws.amazon.com/marketplace</u> and start a new instance deployment, as described in Section 4.
- 9. Choose a version from the 7.20CO or 7.40A streams, which are based on OS Version 8.
- **10.** In the "Step 3: Configure Instance Details" screen:
 - a. Select VPC where the old Mediant VE instance was deployed.
 - **b.** Select the **Subnet** that the old Mediant VE instance's 1st network interface was connected to.
 - c. Scroll to the bottom of the page.
 - **d.** Under **Network Interfaces**, select an existing network interface that was used by the old Mediant VE instance. If your instance had a second network interface, then add it and choose the corresponding existing network interface.

Figure 8-4: Choosing Existing Network Interfaces during EC2 Instance Creation

aws	Services v					Ş	Alex Agranov 🔻	Frankfurt 🔻	Support 🔻
1. Choose A	AMI 2. Choose Instance Type	e 3. Configure Instan	ce 4. Add Storage	5. Add Tags	6. Configure Security Group	7. Review			
Step 3	: Configure Insta		nouuvvaton uetaileu m charges apply.	ioniioniig					•
	Tenancy		un a shared hardware charges will apply for d		4 y.				
	Credit specification	· -	d charges may apply						
	File system:	s (i) Add file	system C Creat	te new file syster	n				
 Netwo 	ork interfaces 🛈								
Device	Network Interface	Subnet	Primary IP	Seco	ndary IP addresses	IPv6 IP	s		
eth0	eni-017900573094f46 🗸	subnet-1536d368 🗸	Auto-assign						
eth1	eni-0752f7500a856eb ✓ New network interface eni-0752f7500a856eb65 et	subnet-1536d36€ ✓	Auto-assign						⊗ .
					Cance	Previous	Review and Laun	ch Next: A	Add Storage
Feedback	English (US) 🔻				© 2008 - 2020, Amazon Web Ser	vices, Inc. or its affiliates	. All rights reserved.	Privacy Policy	Terms of Use

- **11.** Proceed with new instance deployment.
- **12.** Wait until the new Mediant VE instance is deployed and fully starts (it may take up to 5 minutes). Navigate to the **Instances** page, and then check the *instance-id* of the deployed instance.
- **13.** Log in to the new Mediant VE instance using the following default credentials:
 - Username: Admin
 - Password: instance-id
- **14.** Load the Configuration Package file, which was saved in Step 1, back to the device (Actions > Configuration File > Load Configuration Package).
- **15.** Restore parts of the Mediant VE configuration that have been lost during the rebuild, namely, TLS Contexts configuration (certificates and private keys) and Auxiliary files.
- **16.** Obtain, activate and apply the license to the new Mediant VE instance, as described in Section 9.

Your Mediant VE is now running the new software version based on OS Version 8 and is fully operational.

8.2.2 Rebuilding Existing High-Availability (HA) Mediant VE Deployed via AWS EC2 Console from New Image

Rebuilding of the existing High-Availability (HA) Mediant VE deployed via AWS EC2 Console using CloudFormation template consists of the following steps:

- **1.** Updating stack with change set #1 that deletes all EC2 instances and related resources.
- Updating stack with change set #2 that restores all EC2 instances and related resources, using a new image ID (with the new Mediant VE version based on OS Version 8).

The described process preserves all IP addresses (private and public) assigned to the Mediant VE instance, as well as most of the SBC configuration. However, the following configuration elements will be lost and must be manually restored after it:

- TLS Contexts configuration (certificates and private keys)
- Auxiliary files (e.g., Pre-recorded Tone files)
- License Keys (because the serial number of rebuilt instances changes)
- ➢ To rebuild existing high-availability (HA) Mediant VE deployed via AWS EC2 console from new image:
- 1. Make sure that the 1st SBC instance (SBC-1) is currently active. If not, perform a switchover to make it active.



Note: Secondary IP addresses move during activity switchover. If the 2nd SBC instance is currently active, secondary IP addresses are assigned to it and therefore, stack runtime configuration doesn't match the CloudFormation template. This will result in a failure in the stack update procedure, described below.

- 2. Download the Configuration Package from the Mediant VE instance (Actions > Configuration File > Save Configuration Package).
- 3. Open the CloudFormation console at https://console.aws.amazon.com/cloudformation.
- 4. Locate the Mediant VE stack.
- 5. Switch to the **Template** tab, copy the current stack template to the clipboard and paste it into a new file on your PC. Name the file "mediant-ve.cfn".
- 6. Create a copy of the file "mediant-ve.cfn" and name it "mediant-ve-reduced.cfn". Edit the copied file "mediant-ve-reduced.cfn" as follows:
 - **a.** Remove the following elements from the **Resources** array:
 - sbc1
 - sbc2
 - sbc1eth2Attachment
 - sbc2eth2Attachment
 - sbc1eth3Attachment
 - sbc2eth3Attachment
 - eth1EIPAssociation
 - recoveryTestAlarmSbc1
 - recoveryTestAlarmSbc2

- **b.** Remove the following elements from the **Outputs** array:
 - sbc1InstanceId
 - sbc2InstanceId
- 7. In the CloudFormation screen, click **Update**.
- 8. Choose **Replace current template**, upload the "mediant-ve-reduced.cfn" file from your PC, and then click **Next**.

Figure 8-5: Updating Cloud Formation stack

aws	Services 🔻	👃 Alex Agranov ▼ Frankfurt ▼ Support ▼
=	CloudFormation > Stacks > sb	c-ha-test-1 > Update stack
	Step 1 Specify template	Update stack
	Step 2 Specify stack details	Prerequisite - Prepare template
	Step 3 Configure stack options Step 4 Review	Prepare template Every stack is based on a template. A template is a JSON or YAML file that contains configuration information about the AWS resources you want to include in the stack. O Use current template O Replace current template Edit template in designer
		Specify template A template is a JSON or YAML file that describes your stack's resources and properties.
		Template source Selecting a template generates an Amazon S3 URL where it will be stored. Amazon S3 URL Upload a template file
		Upload a template file Choose file mediant-ve-reduced.cfn
Feedback	k English (US) 🔻	© 2008 - 2020, Amazon Web Services, Inc. or its affiliates. All rights reserved. Privacy Policy Terms of Use

- 9. In the subsequent screens, click **Next** to accept default parameters, and then click **Update stack**.
- **10.** While the stack is updated, its state changes to "UPDATE_IN_PROGRESS". Wait until the update is complete and the stack state changes to "UPDATE_COMPLETE".
- **11.** In the CloudFormation screen, click **Update** again.
- **12.** Choose **Replace current template**, upload the "mediant-ve.cfn" file from your PC, and then click **Next**.
- 13. In the Specify stack details screen, modify the Amazon Machine Image (AMI) parameter to the value of the AMI that corresponds to a new Mediant VE version (based on OS Version 8). Use AWS Marketplace <u>https://console.aws.amazon.com/marketplace</u> to determine the correct AMI ID that corresponds to the region where Mediant VE is deployed.
- 14. In the subsequent screens, click **Next** to accept default parameters, and then click **Update stack**.
- **15.** While the stack is updated, its state changes to "UPDATE_IN_PROGRESS". Wait until the update is complete and the stack state changes to "UPDATE_COMPLETE".
- Log in to the new Mediant VE instance using the default admin credentials adminUsername and adminPassword – listed in the Outputs tab.



Note: If you copy/paste the *instance-id* from the **Outputs** tab, your browser may append a space to the copied value, thus making it invalid. Therefore, it is recommended to type the *instance-id* manually.

- Load the Configuration Package file, which you saved in Step 1, back to the device (Actions > Configuration File > Load Configuration Package).
- **18.** Restore parts of the Mediant VE configuration that have been lost during the rebuild, namely, TLS Contexts configuration (certificates / private keys) and Auxiliary files.

19. Obtain, activate and apply the license to the new Mediant VE instance, as described in Section 9.

Your Mediant VE is now running the new software version based OS Version 8 and is fully operational.

8.2.3 Rebuilding Existing Mediant VE Deployed via Stack Manager

This chapter describes the upgrade of Mediant VE instance running software version from 7.20A stream (based on OS Version 6) to a version from 7.20CO or 7.40A streams (based on OS Version 8) via a rebuild of existing Mediant VE instance from a new image using the Stack Manager.

The described process preserves all IP addresses (private and public) assigned to the Mediant VE instance, as well as most of the SBC configuration. However, the following configuration elements will be lost and must be manually restored afterwards:

- TLS Contexts configuration (certificates and private keys)
- Auxiliary files (e.g., Pre-recorded Tone files)
- License Keys (because the serial number of rebuilt instances changes)

> To rebuild existing Mediant VE deployed via Stack Manager:

- 1. Connect to the Stack Manager Web interface.
- 2. Click the corresponding stack name.
- 3. Click **Modify**, and then change the **OS Version** to **8**.
- 4. Click **Update** to rebuild the stack.
- 5. Wait for the **Update** operation to complete. The operation typically takes 10-15 minutes, during which all VM instances are rebuilt and service is unavailable. Mediant VE configuration, including private and public IP addresses is preserved.
- 6. Restore parts of the Mediant VE configuration that have been lost during the rebuild, namely, TLS Contexts configuration (certificates / private keys) and Auxiliary files.
- **7.** Obtain, activate and apply the license to the signaling components, as described in Section 9.

Your Mediant VE is now running the new software version based on OS Version 8 and is fully operational.

Figure 8-6: Upgrading Mediant VE to New Image Based on OS Version 8 via Stack Manager

C stack_mgr Stacks Configuration Logs About	Logout
► Start Stop 💝 Heal 🕼 Modify 😂 Update 👎 Rebuild	🛓 Upgrade 🛛 📋 Delete
Modifying stack Modifying stack configuration done Update of 'os_type' performs rebuild of VMs during which: - local license of virtual machines will be lost - TLS contexts configuration and auxiliary files will be lost Done	
alex	-ve-1
General Name alex-ve-1	Active Alarms

9 Licensing the Product

Mediant VE SBC is available in AWS Marketplace as two different products:

- Mediant VE Session Border Controller (SBC): This product includes a trial license (see below) and requires purchase of a production license from AudioCodes.
- Mediant VE Session Border Controller (SBC) PAYG: This product includes a payas-you-go license that enables Customers to use the SBC as much as needed and pay for the actual service consumed via their AWS account billing.

If you installed the regular (not pay-as-you-go) version of the Mediant VE SBC product, your product includes a trial license that includes the following:

- Three concurrent sessions (signaling and media).
- Three user registrations (far-end users).
- Transcoding capabilities in order to activate them you need to configure the 'SBC Performance Profile' parameter to **Optimize for Transcoding** (for more information, refer to the User's Manual).

Once you are finished evaluating the product you need to obtain, activate and then install the production SBC license.

9.1 Obtaining and Activating a Purchased License Key



Note: This and the following sections are not applicable to **Mediant VE SBC – PAYG** product, which doesn't require any additional license.

For the product to provide you with all your capacity and feature requirements, you need to purchase a new License Key that allows these capabilities. The following procedure describes how to obtain and activate your purchased License Key.

Note:



- License activation is intended **only** for first-time software activation upon product purchase (or if your License Key is "lost", due to whatever reason). For subsequent software feature upgrades, the License Key file is e-mailed to you after your Purchase Order has been processed.
- For HA, each unit has its own Serial Number, Product Key and License Key. Therefore, the instructions in this section must be done for each unit.

> To obtain and activate the License Key:

1. Open AudioCodes Web-based Software License Activation tool at <u>https://www.audiocodes.com/swactivation</u>:

	Software License Activation	ė
D) that was generated as a	ease contact AudioCodes support at support@audiocodes.com	er Machine
Product Key *		
Fingerprint *		
	For instructions on how to locate your product's fingerprint, please read the documents relevant to your product	tion
Email *		•

- 2. Enter the following information:
 - Product Key: The Product Key identifies your specific Mediant VE SBC purchase for the purpose of subsequent communication with AudioCodes (for example, for support and software upgrades). The Product Key is provided in the Order Confirmation e-mail sent to you by AudioCodes upon your purchase, as shown in the example below:

Figure 9-2: Product Key in Order Confirmation E-mail

Dear Customer,		
Customer PO# 12345 Order # 123456 , Line		
Ordered CPN: MSW/HI	IGH	
Product Key Details: Please note that produ	cts with same redunda	ant pair should be
Please note that produ	cts with same redunda	ant pair should be Redundant Pair
Please note that produ	Product Key	Redundant Pair



Note: For 1+1 High-Availability orders, you are provided with two Product Keys, one for each unit. In such cases, you need to perform license activation twice in order to obtain License Keys for both units.

- Fingerprint: The fingerprint is the Mediant VE SBC's Serial Number. The Serial Number uniquely identifies the software installation. The Serial Number is displayed in the 'Serial Number' field on the Device Information page (Monitor menu > Monitor menu > Summary tab > Device Information).
- **Email:** Provide one or more e-mail addresses to where you want the License Key to be sent.
- 3. Click **Send** to submit your license activation request.

4. Once AudioCodes processes and completes your license activation, you will receive an e-mail notification with the License Key file attached. Open the file with any text-based program (such as Notepad) and make sure that the serial number ("**S**/**N**") in the License Key is correct and reflects the Serial Number of your Mediant VE SBC.



Warning: Do not modify the contents of the License Key file.

9.2 Installing the License Key

For installing the License Key on Mediant CE, refer to the *Mediant Software SBC User's Manual.*



Note: The License Key file for HA contains two License Keys - one for the active device and one for the redundant device. Each License Key has a different serial number ("S/N"), which reflects the serial number of each device in the HA system.

9.3 **Product Key**

The Product Key identifies a specific purchase of your device installation for the purpose of subsequent communication with AudioCodes (e.g., for support and software upgrades). The Product Key is provided in the order-confirmation email sent to you upon your product purchase and is used for activating your license through AudioCodes Software License Activation tool.

The Product Key is included in the License Key. Once the License Key is installed, you can view the Product Key in the following Web pages:

License Key page (Setup menu > Administration tab > License folder > License Key). The Product Key is displayed in the read-only 'Product Key' field, as shown in the example below:

Key
Key

License Key

QEE3C2A64FF016	Y5
Product Key	

Device Information page.

If your License Key was purchased in an earlier version (for example, 7.0), the 'Product Key' field may appear empty. In such a scenario, request the Product Key from your AudioCodes sales representative. Once received, do the following:

- 1. Open the License Key page.
- 2. Locate the Product Key group:

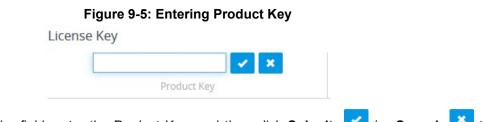
Figure 9-4: Empty Product Key Field

License Key

empty

Product Key

3. Click "empty"; the following appears:



4. In the field, enter the Product Key, and then click **Submit** (or **Cancel** to discard your entry).

This page is intentionally left blank.

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