

REST API

For SBCs and Media Gateways

Version 7.4

Notice

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from <https://www.audiocodes.com/library/technical-documents>.

This document is subject to change without notice.

Date Published: February-07-2024

WEEE EU Directive

Pursuant to the WEEE EU Directive, electronic and electrical waste must not be disposed of with unsorted waste. Please contact your local recycling authority for disposal of this product.

Customer Support

Customer technical support and services are provided by AudioCodes or by an authorized AudioCodes Service Partner. For more information on how to buy technical support for AudioCodes products and for contact information, please visit our website at <https://www.audiocodes.com/services-support/maintenance-and-support>.

Documentation Feedback

AudioCodes continually strives to produce high quality documentation. If you have any comments (suggestions or errors) regarding this document, please fill out the Documentation Feedback form on our website at <https://online.audiocodes.com/documentation-feedback>.

Stay in the Loop with AudioCodes



Document Revision Record

LTRT	Description
41766	Initial document release for Ver. 7.4.
41768	ConfigurationPackage
41769	Debug file; SBC Wizard template file; save configuration updated; file upload

LTRT	Description
	encoding updated; status (save needed/reset needed/upgrade status); license (redundant serial number, key, key description, MAC)
41923	PowerShell for saving configuration and file upload; typos
41924	License key updates
41925	Updated to 7.4.500-2 (test call API).
41926	Typo re Content-Type

Table of Contents

1	Overview	1
2	User Privilege Levels and REST API Access	2
3	Authentication and Session Establishment	8
4	Top-Level Folder	9
5	Navigation Tree	10
6	Actions	13
	Reset Device	14
	Save Configuration	15
	Auth Token	17
7	Files	19
	File Encoding	20
	File Upload Encoding	20
	File Download Encoding	22
	INI File	23
	Full INI File	23
	Incremental INI File	25
	CLI Script	25
	Full CLI Script	26
	Incremental CLI Script	27
	Software Load	29
	Hitless Software Upgrade	30
	Additional Files	32
	Debug File	33
	Creating the Debug File	33
	Downloading the Debug File	34
	TLS Context Files	35
	Selecting TLS Context	36
	Private Key	37
	Generate New Private Key	39
	Device Certificate	40
	Generate Self-Signed Certificate	42
	Generate Certificate Signing Request	44
	Trusted Root Certificates	46
	Add Certificate to Trusted Root Store	48
8	Alarms	51
	Active Alarms	52
	Specific Active Alarm	54
	Time of the Last Active Alarm	55
	Alarm History	56
	Specific History Alarm	58

9	Status	60
	Debug File Creation Status	62
10	SIP Test Call	64
	Dial Test Call	64
	Get Test Call Status	67
	Get Test Call Configuration	70
	Drop Test Call	72
11	Performance Monitoring	74
	Hierarchical Tree Structure of KPI	75
	Cursor-based Pagination	76
	Historical Intervals Discovery	79
	Application, Group and Entity Discovery	81
	Entity Index (ID) Discovery	84
	Discovery of Performance Monitoring Entity	86
	Specific Performance Monitoring Parameters	90
12	License Management	93
	Example – Obtaining License Key Information	94
	Example – Installing License Key String	95
	Example – Installing Licensing Key File	95
13	Full List of Supported HTTP Responses	97

1 Overview

The REST API is designed for developers who wish to programmatically integrate the Mediant Gateway or SBC device into their solution and for administrators who wish to perform management and configuration tasks via automation scripts.

The REST API provides access to the resources via pre-defined URL paths. Each resource represents specific device configuration element, state object or maintenance action.

The REST API uses standard HTTP/1.1 protocol. For enhanced security it is recommended to secure the traffic via the use of HTTPS transport layer.

Standard HTTP methods – GET, PUT, POST and DELETE – are used to read the resource's state and to create/update/delete the resources (wherever applicable). Resource state is described in JSON format and included in the HTTP request or response bodies.

2 User Privilege Levels and REST API Access

Each API URL resource (e.g., alarms/active) and HTTP method (GET, PUT, POST or DELETE) has a minimum user privilege (access) level. For example, only REST users with Security Administrator level can replace (PUT) the device's License Key.

REST users and their access levels (Monitor, Administrator, and Security Administrator) are configured in the Local Users table (like for other management interfaces).

REST users accessing through LDAP or RADIUS must have a minimum access level of 50 (read-only). For prohibited user access, the device responds with a 403 Forbidden Status.

User access to the REST API directories also depends on the user's access level:

Table 2-1: Minimum User Access Level per Directory

Directory	Minimum User Level
/actions	Administrator
/alarms	Monitor
/files	Administrator
/kpi	Monitor
/license	Administrator
/sipTestCall	Monitor
/status	Monitor

For a supported HTTP method, if access is denied due to a user's access level, a 403 Forbidden Status or 405 Method Not Allowed response is sent by the device. For requested resources that do not have any content, a 400 Bad Request response is sent.

The following table lists the REST API resources and the corresponding user access level per HTTP method supported for that resource.

Table 2-2: Minimum User Access Level per REST API Resource

REST API	HTTP Method			
	GET	PUT	POST	DELETE
/api/v1/versions	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed

REST API	HTTP Method			
actions	Administrator	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
actions/authToken	405 Method Not Allowed	405 Method Not Allowed	Security Administrator	405 Method Not Allowed
actions/reset	405 Method Not Allowed	405 Method Not Allowed	Administrator	405 Method Not Allowed
actions/saveConfiguration	405 Method Not Allowed	405 Method Not Allowed	Administrator	405 Method Not Allowed
alarms	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
alarms/active	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
alarms/history	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
files	Administrator	405 Method	405 Method	405 Method

REST API	HTTP Method			
		Not Allowed	Not Allowed	Not Allowed
files/amd	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/casTable	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/cliScript	Security Administrator	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
files/cliScript/incremental	405 Method Not Allowed	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
files/configurationPackage.tar.gz	Security Administrator	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
files/cpt	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/dialplan	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed

REST API	HTTP Method			
				d
files/fxo	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/fixs	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/ini	Security Administrator	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
files/ini/incremental	405 Method Not Allowed	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
files/prt	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/sbcWizard	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/software	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed

REST API	HTTP Method			
files/software/hitless	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
files/tls	Security Administrator	Security Administrator	Security Administrator	405 Method Not Allowed
files/usersInfo	405 Method Not Allowed	Administrator	405 Method Not Allowed	405 Method Not Allowed
kpi	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
license	Administrator	Security Administrator	405 Method Not Allowed	405 Method Not Allowed
mc_status	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
sipTestCall	Monitor	405 Method Not Allowed	Monitor	Monitor
sipTestCall/dial	405 Method Not	405 Method Not	Monitor	405 Method Not

REST API	HTTP Method			
	Allowed	Allowed		Allowed
sipTestCall/getStatus	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
sipTestCall/drop	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed	Monitor
sipTestCall/show	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed
status	Monitor	405 Method Not Allowed	405 Method Not Allowed	405 Method Not Allowed

3 Authentication and Session Establishment

The REST API is accessible via HTTP/HTTPS protocol at /api/v1 prefix.

Example

```
GET /api/v1/status HTTP/1.1
Host: 10.4.219.229
```

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "localTimeStamp": "2010-01-17T17:29:15.000Z",
  "ipAddress": "10.4.219.229",
  "subnetMask": "255.255.0.0",
  "defaultGateway": "10.4.0.1",
  "productType": "Mediant SW",
  "versionID": "7.20A.200.014",
  "protocolType": "SIP",
  "operationalState": "UNLOCKED",
  "highAvailability": "Not Operational",
  "serialNumber": "101780235059663",
  "macAddress": "fa163e6e7e1d",
  "systemUpTime": 161446
}
```

Each REST request must be authenticated using HTTP Basic Authentication. Provided credentials (username-password) must correspond to a valid device user. Availability of specific REST API endpoints depends on user privilege level. For more information on REST API and user privilege levels, see [User Privilege Levels and REST API Access](#) on page 2.



It is recommended to use the HTTPS transport layer when accessing the REST API to mitigate security risks.

4 Top-Level Folder

The `/api` URL serves as a root folder for accessing the REST API.

URL

`/api`

HTTP Method

`GET`

HTTP Response

`200 OK`

Example

```
GET /api HTTP/1.1
Host: 10.4.219.229

HTTP/1.1 200 OK
Content-Type: application/json
{
  "versions": [
    {
      "id": "v1",
      "status": "stable",
      "url": "/api/v1"
    }
  ]
}
```

5 Navigation Tree

The `/api/v1` URL displays the complete navigation tree that is supported by the REST API. This tree is displayed below:

```
/api/v1
  /actions
    /reset          // reset the device
    /saveConfiguration // save configuration to NVRAM
    /authToken      // get authentication token
  /files           // files upload/download
    /amd           // Answer Machine Detection file
    /casTable      // CAS table
    /cliScript     // CLI script
    /configurationPackage // Configuration Package file
    /cpt           // Call Progress Tones file
    /debugFile     // Debug file
    /debugFileRedundant // Debug file for Redundant unit
    /dialplan      // Dial Plan file
    /ini           // INI configuration file
    /incremental   // Incremental INI file
    /prt          // Pre-Recorded Tone file
    /sbcWizard     // SBC Wizard template file
    /software      // CMP software file
    /tls/<id>       // TLS Context file
    /privateKey    // private key
    /certificate   // device certificate
    /request       // certificate signing request
    /trustedRoot   // trusted root
    /...          // other (auxiliary) files
  /alarms
    /active        // active alarms
    /history       // history alarms
  /license         // license management
  /kpi            // performance monitoring
    /current       // current PMs
    /history       // history PMs
    /interval      // interval of history PM
  /status         // device status
  /sipTestCall
    /drop         // ends test call
    /getStatus    // displays test call results
    /dial         // starts test call
    /show         // displays test call configuration
```

URL

/api/v1

HTTP Method

GET

HTTP Response

200 OK

Example

```
GET /api/v1 HTTP/1.1
```

```
Host: 10.4.219.229
```

```
HTTP/1.1 200 OK
```

```
Content-Type: application/json
```

```
{
  "items": [
    {
      "id": "actions",
      "description": "Device actions",
      "url": "/api/v1/actions"
    },
    {
      "id": "alarms",
      "description": "Device alarms",
      "url": "/api/v1/actions"
    },
    {
      "id": "files",
      "description": "Upload and download of configuration files",
      "url": "/api/v1/files"
    },
    {
      "id": "license",
      "description": "License management",
      "url": "/api/v1/license"
    },
  ],
}
```



```
{
  "id": "status",
  "description": "Device status",
  "url": "/api/v1/status"
},
{
  "id": "kpi",
  "description": "key indicators performance",
  "url": "/api/v1/kpi"
}
]
```

6 Actions

The /actions URL provides the ability to perform maintenance actions on the device.

URL

```
/api/v1/actions
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example

```
GET /api/v1/actions HTTP/1.1
Host: 10.4.219.229

HTTP/1.1 200 OK
Content-Type: application/json
{
  "actions": [
    {
      "id": "reset",
      "description": "Reset device",
      "url": "/api/v1/actions/reset"
    },
    {
      "id": "saveConfiguration",
      "description": "Save device configuration to NVRAM",
      "url": "/api/v1/actions/saveConfiguration"
    },
    {
      "id": "authToken",
      "description": "Get authentication token",
      "url": "/api/v1/actions/authToken"
    }
  ]
}
```

```
]
}
```

Reset Device

The `/actions/reset` URL performs a device reset.

URL

```
/api/v1/actions/reset
```

HTTP Method

```
POST
```

Supported Request JSON Attributes

Attribute	Type	Value	Description
saveConfiguration	Boolean	true	(Default) Store current configuration before reset.
		false	Don't store current configuration.
gracefulTimeout	Number	0	(Default) Perform a reset immediately.
		1	Wait for all calls to finish, and then perform a reset.
		<sec>	Wait for a specified time (in seconds) for calls to finish, and then perform a reset.

HTTP Responses

- 200 OK
- 400 Bad request – provided attributes or values are incorrect.
- 409 Conflict – reset can't be performed due to current device state (e.g. synchronization with the redundant device is in progress).

Example

■ Request:

```
POST /api/v1/actions/reset HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "saveConfiguration": true,
  "gracefulTimeout": 0
}
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Device will reset now"
}
```

or

```
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "Device is currently performing HA synchronization"
}
```

Save Configuration

The `/actions/saveConfiguration` URL saves the device configuration to the non-volatile memory so that it'll be preserved if the device reboots or is powered down.

URL

```
/api/v1/actions/saveConfiguration
```

HTTP Method

```
POST
```

HTTP Request

The request must include the "Content-Length" header with a zero value.

Use the following code snippets to generate the proper format.

■ cURL:

```
curl -i -X POST -u "Admin:Admin" -d "" \
http://10.4.219.229/api/v1/actions/saveConfiguration
```

■ Python:

```
import requests
import base64

def save_config(ip, username, password):
    url = 'http://' + ip + '/api/v1/actions/saveConfiguration'
    cred = username + ':' + password
    cred_encoded = base64.b64encode(cred.encode()).decode()
    headers = {'Authorization': 'Basic ' + cred_encoded}
    response = requests.post(url, headers=headers)
    return response.status_code

save_config('10.4.219.229', 'Admin', 'Admin')
```

■ PowerShell:

```
$ip = "10.4.219.229"
$username = "Admin"
$password = "Admin"

$URL = "http://{0}/api/v1/actions/saveConfiguration" `
-f $ip

$authHash = [Convert]::ToBase64String( `
[Text.Encoding]::ASCII.GetBytes( `
("{0}:{1}" -f $username,$password)))

$response = Invoke-RestMethod -Uri $URL -Method Post `
-Headers @{Authorization=("Basic {0}" -f $authHash)}
$response | ConvertTo-Json
```

HTTP Responses

- 200 OK
- 409 Conflict – configuration can't be save due to current device state.

Example

■ Request:

```
POST /api/v1/actions/saveConfiguration HTTP/1.1
Host: 10.4.219.229
Content-Length: 0
```

■ Response:

```
HTTP/1.1 200 OK
```

Auth Token

The `/actions/authToken` URL enables the retrieval of an authentication token that may be used to access device's Web interface without need to enter a username and a password. The generated authentication token has a limited lifetime and should be used within ten seconds after generation. To use the token, append it to the device's URL as `authToken` parameter:

```
http://10.3.4.10/index.html?mode=web&authToken=4675cd93ab9f80f45a4ec0a934f81097
```

URL

```
/api/v1/actions/authToken
```

HTTP Method

```
POST
```

Supported Request JSON Attributes

Attribute	Type	Value	Description
username	String		Username for new session (used for activity logging and graphical display).
privLevel	String	admin operator monitor	Privilege level for new session. <ul style="list-style-type: none"> ■ admin: Security Administrator user ■ operator: Operator with

Attribute	Type	Value	Description
			administrative privileges (can alter configuration) ■ monitor: Monitor user (can only view configuration)
sessionTimeout	Integer		(Optional) Session timeout in seconds.
crossHost	String		(Optional) IP address or hostname of third-party Web interface that integrates the device's Web interface through IFRAME directive. This is required to prevent cross-site request forgery (CSRF) attacks.

HTTP Response

200 OK

Example

■ Request:

```
POST /api/v1/actions/authToken HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "username": "john",
  "privLevel": "admin",
  "sessionTimeout": 180,
  "crossHost": "10.3.2.40"
}
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "authToken": "4675cd93ab9f80f45a4ec0a934f81097",
  "description": "Authentication token successfully generated"
}
```

7 Files

The /files URL provides access to the various device configuration files.

The PUT method is used to modify the specific configuration file.

The GET method is used to get the specific configuration file (for files which support it).

URL

```
/api/v1/files
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example

```
GET /api/v1/files HTTP/1.1
Host: 10.4.219.229

HTTP/1.1 200 OK
Content-Type: application/octet-stream
{
  "files": [
    {
      "id": "ini",
      "description": "INI configuration file",
      "url": "/api/v1/files/ini"
    },
    {
      "id": "software",
      "description": "Software load",
      "url": "/api/v1/files/software"
    },
    {
      "id": "cliScript",
```



```
        "description": "CLI configuration script",
        "url": "/api/v1/files/cliScript"
    },
    ...
]
}
```

File Encoding

File Upload Encoding

File upload (PUT) operations use multipart/form-data encoding.

Example

```
PUT /api/v1/files/cliScript/incremental HTTP/1.1
Host: 10.4.219.229
Authorization: Basic QWRtaW46QWRtaW4=
Content-Length: 210
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="cli.txt"
Content-Type: application/octet-stream

show system version
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

Use the following code snippets to generate proper format.

cURL

```
curl -i -X PUT -F "file=@cli.txt" -H "Expect:" -u Admin:Admin \
http://10.4.219.229/api/v1/files/cliScript/incremental
```

Python

```
import requests
import base64

def send_cli(ip, username, password, cli_script):
```

```

url = 'http://' + ip + '/api/v1/files/cliScript/incremental'
cred = username + ':' + password
cred_encoded = base64.b64encode(cred.encode()).decode()
headers = {'Authorization': 'Basic ' + cred_encoded}
files = {'file': ('cli.txt', cli_script)}
response = requests.put(url, files=files, headers=headers)
return response.status_code, response.text

send_cli('10.4.219.229', 'Admin', 'Admin', 'show system version')

```

PowerShell

```

$cliData = "show system version"
$ip = "10.4.219.229"
$username = "Admin"
$password = "Admin"

$URL = "http://{0}/api/v1/files/cliScript/incremental" `
-f $ip

$authHash = [Convert]::ToBase64String( `
[Text.Encoding]::ASCII.GetBytes( `
("{0}:{1}" -f $username,$password)))

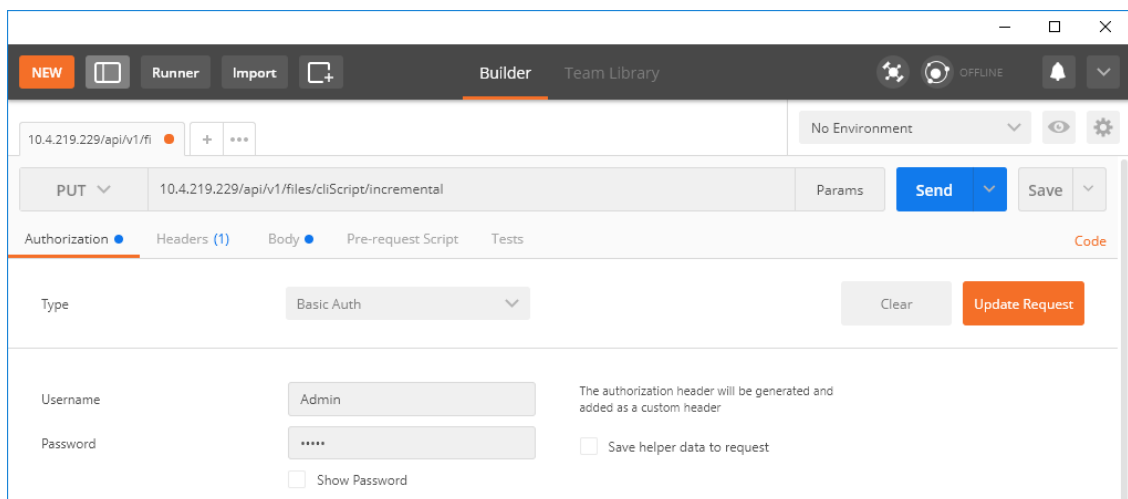
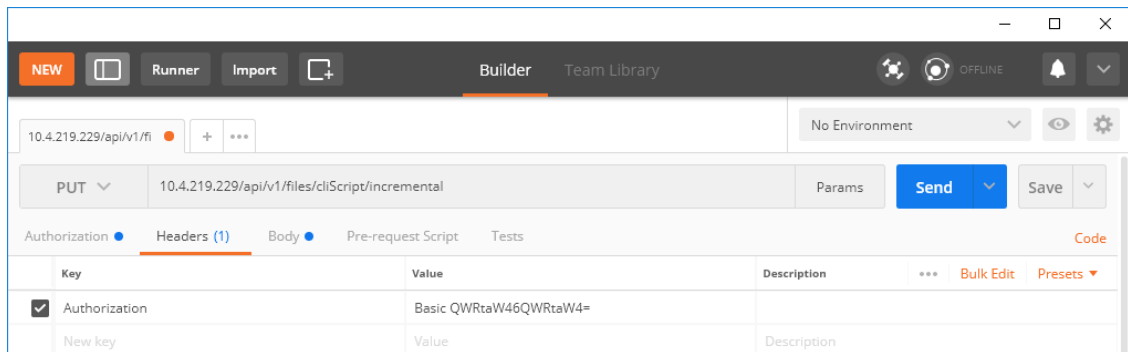
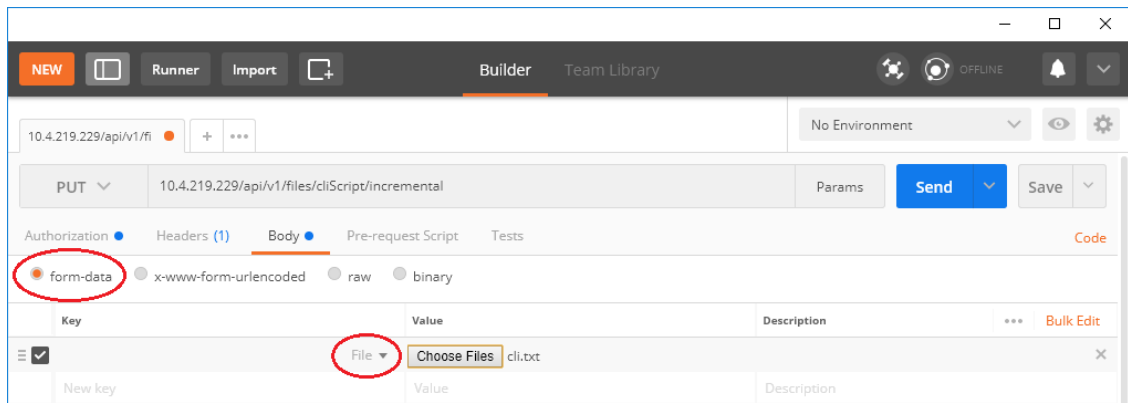
$boundary = [System.Guid]::NewGuid().ToString();
$LF = "`r`n";

$bodyLines = (
"--$boundary",
("Content-Disposition: form-data; name=`file`"; + `
" filename=`file.txt`"),
"Content-Type: application/octet-stream$LF",
$cliData,
"--$boundary--$LF"
) -join $LF

$response = Invoke-RestMethod -Uri $URL -Method Put `
-Headers @{Authorization=("Basic {0}" -f $authHash)} `
-ContentType "multipart/form-data; boundary=$boundary" `
-Body $bodyLines
$response | ConvertTo-Json

```

If you prefer to use a GUI tool, use the Postman (<https://www.getpostman.com>) application or Chrome extension and set it up as follows:



File Download Encoding

Download (GET) operations use application/octet-stream encoding.

Example

Request:

```
GET /api/v1/files/ini HTTP/1.1
Host: 10.4.219.229
```

Response:

```
HTTP/1.1 200 OK
Content-Type: application/octet-stream

.*****
;
.** Ini File **
;
.*****
;

;Board: Mediant SW
;Board Type: 73
;Serial Number: 101780235059663
;Slot Number: 1
;Software Version: 7.20A.200.014
;DSP Software Version: SOFTDSP => 0.00
;Board IP Address: 10.4.219.229
;Board Subnet Mask: 255.255.0.0

...
```

INI File

The INI file is the main device configuration file.

Full INI File

The `/files/ini` URL provides the ability to upload or download an ini configuration file. Uploading of an ini file triggers device reset to activate the new configuration. Use `/files/ini/incremental` (see [Incremental INI File](#) on page 25) to apply a partial configuration that doesn't require device reset.

URL

```
/api/v1/files/ini
```

HTTP Method

```
GET, PUT
```

HTTP Responses

- 200 OK
- 400 Bad request - provided ini file is incorrect.
- 409 Conflict – ini file can't be loaded due to the current device state (e.g. synchronization with the redundant device is in progress).

Examples

Example 1:

■ Request:

```
GET /api/v1/files/ini HTTP/1.1
Host: 10.4.219.229
```

■ Request:

```
HTTP/1.1 200 OK
Content-Type: application/octet-stream
<INI file>
```

Example 2:

■ Request:

```
PUT /api/v1/files/ini HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="ini.txt"
Content-Type: application/octet-stream

<INI File>
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Device will reset now to activate new configuration"
}
```

or

```
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "Device is currently performing HA synchronization"
}
```



The uploaded file gets transformed by the device. Therefore, the file content differs when you download it.

Incremental INI File

The `/files/ini/incremental` URL provides the ability to upload an incremental (partial) ini file that can be applied to the device without reset.

URL

```
/api/v1/files/ini/incremental
```

HTTP Method

```
PUT
```

HTTP Responses

- 200 OK
- 400 Bad request - provided ini file is incorrect.
- 409 Conflict – ini file can't be loaded due to the current device state (e.g. synchronization with the redundant device is in progress).

Example

■ Request:

```
PUT /api/v1/files/ini/incremental HTTP/1.1
Host: 10.4.219.229
Content-Type: Content-Type: multipart/form-data; boundary=-----
----029871845393499050354357\r\n
```

■ Response:

```
HTTP/1.1 200 OK
```

CLI Script

The CLI configuration script is an alternative method (to the ini file) for detailing the device configuration.

Full CLI Script

The `/files/cliScript` URL provides the ability to upload or download a CLI configuration script. Uploading of a CLI script triggers device reset to activate the new configuration. Use `/files/cliScript/incremental` (see [Incremental INI File](#) on the previous page) to apply a partial configuration that doesn't require device reset.



The full CLI script completely overrides the current device configuration in the same manner as the `copy startup-script` from CLI command. The provided script must contain configuration commands only and is typically generated by the `show running-config` command. If you need to run `show` commands or update device configuration, use the incremental CLI script instead, as described in [Incremental CLI Script](#) on the next page.

URL

```
/api/v1/files/cliScript
```

HTTP Methods

```
GET, PUT
```

HTTP Responses

- 200 OK
- 400 Bad request - provided CLI script is incorrect.
- 409 Conflict – CLI script can't be loaded due to the current device state (e.g. synchronization with the redundant device is in progress).

Example

■ **Request:**

```
GET /api/v1/files/cliScript HTTP/1.1
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/octet-stream
<CLI script>
```

Example**■ Request:**

```
PUT /api/v1/files/ini/incremental HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=-----WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="cli.txt"
Content-Type: application/octet-stream

<INI File>
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Device will reset now to activate new configuration"
}
```

or

```
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "Device is currently performing HA synchronization"
}
```



The uploaded file gets transformed by the device; therefore the file content will differ when you download it.

Incremental CLI Script

The `/files/cliScript/incremental` URL provides the ability to upload an incremental (partial) CLI script that can be applied to the device without reset.

The script may contain both configuration and “show” commands. Output of the script will be returned in the response.



The incremental CLI script may not contain “action” commands that require user interaction and/or take long time. For example, the “copy” command is not supported in CLI script passed via REST API. If you need to trigger file transfer initiated by the device, use Automatic Update configuration instead, for example:

```
configure system
  automatic-update
    firmware http://audc.com/ssbc_7.20A.200.014.cmp
```

URL

```
/api/v1/files/cliScript/incremental
```

HTTP Method

```
PUT
```

Request Content-Type

```
application/json
```

HTTP Responses

- 200 OK
- 400 Bad request – provided CLI script is incorrect.
- 409 Conflict – CLI script can’t be loaded due to current device state (e.g. synchronization with the redundant device is in progress).

Example**■ Request:**

```
PUT /api/v1/files/cliScript/incremental HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=-----WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="cli.txt"
Content-Type: application/octet-stream
```

```
show system version
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Incremental CLI Script file was loaded.",
  "output": ". Version info: -----. ;Board: Mediant SW. . ;Board Type: 73.
. ;Serial Number: 137172915378947. . ;Slot Number: 1. . ;Software Version:
7.20A.201.357. . ;ISO Version: Mediant Software E-SBC (ver 7.20A.156.028).
. ;DSP Software Version: SOFTDSP => 0.00. . ;Board IP Address:
10.4.219.242. . ;Board Subnet Mask: 255.255.0.0. . ;Board Default Gateway:
10.4.0.1. . ;Ram size: 3829M Flash size: 0M. . ;Num of DSP Cores: 1 Num
DSP Channels: 1022. . ;Profile: NONE . . ;;Key features;;Board Type: Mediant
SW ;Max SW Ver: 9.80;FXSPorts=0 ;FXOPorts=0 ;QOE features:
VoiceQualityMonitoring MediaEnhancement ;DATA features: ;Channel Type:
DspCh=0 ;HA ;IP Media: ExtVoicePrompt=0MB ;Security: MediaEncryption
StrongEncryption EncryptControlProtocol ;DSP Voice features: ;Control
Protocols: MSFT FEU=3 SIPRec=3 WebRTC MGCP SIP SBC=3 ;Default
features;;Coders: G711 G726;. . . . ;MAC Addresses in use: . ;-----
----. ;GROUP_1 - fa:16:3e:5f:9a:64. ;----- . . . ."
}
```

Software Load

The `/files/software` URL provides the ability to modify the device software load. Uploading of the software load triggers a device reset to activate it.

URL

```
/api/v1/files/software
```

HTTP Method

```
PUT
```

HTTP Responses

- 200 OK
- 400 Bad request – provided software load is incorrect.

- 409 Conflict – software load can't be applied due to the current device state (e.g. synchronization with the redundant device is in progress).

Example**Request:**

```
PUT /api/v1/files/software HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="software.cmp"
Content-Type: application/octet-stream

<cmp file>
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Device will reset now to activate new software load"
}
```

or

```
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "Device is currently performing HA synchronization"
}
```

Hitless Software Upgrade

The `/files/software/hitless` URL provides the ability to upgrade the software load on an HA system via the “hitless” procedure (without service interruption).

URL

```
/api/v1/files/software/hitless
```

HTTP Method

PUT

HTTP Responses

- 200 OK
- 400 Bad request – provided software load is incorrect.
- 409 Conflict – software load can't be applied due to the current device state (e.g. synchronization with the redundant device is in progress).

Example**■ Request:**

```
PUT /api/v1/files/software/hitless HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="software.cmp"
Content-Type: application/octet-stream

<cmp file>
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Device will perform switchover to activate new software load"
}
```

or

```
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "Device is currently performing HA synchronization"
}
```

Additional Files

Additional files (e.g. auxiliary files) can be loaded to the device using the same mechanism as described in [Software Load](#) on page 29.

The following additional files are supported:

- /files/amd – answering machine detection
- /files/castable – CAS table
- /files/configurationPackage.tar.gz – configuration package
- /files/cpt – call progress tones
- /files/debugFile - Debug file (of active unit if HA)
- /files/debugFileRedundant – Debug file of redundant unit
- /files/dialplan – dial plan
- /files/prt – pre-recorded tones
- /files/voiceprompts – voice prompts
- /files/sbcWizard – SBC wizard template package
- /usersInfo – Users Info

URL

```
/api/v1/files/<filename>
```

HTTP Method

```
PUT
```

HTTP Responses

- 200 OK
- 400 Bad request – provided software load is incorrect.
- 409 Conflict – software load can't be applied due to the current device state (e.g. synchronization with the redundant device is in progress).

Example

```
PUT /api/v1/files/cpt HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
```

```
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="tones.cpt"
Content-Type: application/octet-stream

<call progress tones file>
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

Debug File

The REST API supports collecting the Debug file, which contains device logs and detailed status information. The Debug file is typically used for troubleshooting.

Perform the following to collect the Debug file from the device:

1. Send a POST request to the `create/debugFile` or `create/debugFileRedundant` endpoint; the device starts Debug file creation and responds with a 200 OK. The response contains the URL from which the file can be downloaded in the Location header.
2. Start polling the specified URL using the GET request.
 - If the file is still not ready, you will receive a 204 No Content response. Wait a few seconds and then re-send the GET request.
 - When the file is ready, you will receive a 201 Created response with the file content encoded as 'application/octet-stream'.

Creating the Debug File

The `/api/v1/files/create/debugFile` URL provides the ability to create a Debug file (for HA systems, from the Active unit). For HA systems, the `/api/v1/files/create/debugFileRedundant` creates a debug file from the redundant unit.

URL

```
/api/v1/files/create/debugFile
```

- or -

```
/api/v1/files/create/debugFileRedundant
```

HTTP Method

```
POST
```

Supported Request JSON Attributes

Attribute	Type	Value	Description
attachCoreDump	String	true false	Determines if the Core Dump must be attached to the Debug file.

HTTP Responses

- 202 Accepted
- 404 Not Found (if file name is invalid or if not HA and redundant was requested)
- 409 Conflict for errors (e.g., redundant cannot answer)

Example

■ Request:

```
POST /api/v1/files/create/debugFile HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "attachCoreDump": true
}
```

■ Response:

```
HTTP/1.1 202 Accepted
Location: /api/v1/files/status/<transaction-id>
Content-Type: application/json
{
  "description": "file <filename> is being created",
  "transactionId": "<transaction-id>"
}
```

Downloading the Debug File

Use the URL returned in the Location header of the POST request described in the previous section to download the Debug file.

URL

```
/api/v1/files/status/<transaction-id>
```

HTTP Method

```
GET
```

HTTP Responses

- 200 OK
- 201 Created (file is ready)
- 202 Accepted (file is being created)
- 204 No Content (if file was not created)
- 404 Not Found (if file name not specified)

Example**■ Request:**

```
GET /api/v1/files/status/<transaction-id> HTTP/1.1  
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 201 Created  
Content-Type: application/octet-stream  
<Debug file content>
```

TLS Context Files

The `/files/tls` URL provides access to the device certificates, private key and trusted root certificates of the TLS context.

URL

```
/api/v1/files/tls
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example**■ Request:**

```
GET /api/v1/files/tls HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "tls": [
    {
      "id": "0",
      "name": "default",
      "url": "/api/v1/files/tls/0"
    }
  ]
}
```



The creation / configuration / removal of TLS contexts should be performed via other APIs – e.g. by uploading incremental ini file or CLI script as described in Sections [INI File](#) on page 23 and [CLI Script](#) on page 25. The APIs described in this chapter are for manipulation of “files” associated with existing TLS contexts.

Selecting TLS Context

The `/files/tls/<id>` URL provides access to the specific TLS context by its `<id>`.

URL

```
/api/v1/files/tls/<id>
```

HTTP Method

```
GET
```

HTTP Responses

```
200 OK
```

Example

Request:

```
GET /api/v1/files/tls/2 HTTP/1.1
Host: 10.4.219.229
```

Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "privateKey",
      "description": "Private key",
      "url": "/api/v1/files/tls/2/privateKey"
    },
    {
      "id": "certificate",
      "description": "TLS certificate",
      "url": "/api/v1/files/tls/2/certificate"
    },
    {
      "id": "trustedRoot",
      "description": "Trusted root",
      "url": "/api/v1/files/tls/2/trustedRoot"
    }
  ]
}
```

Private Key

The `/files/tls/<id>/privateKey` URL provides access to the private key of the specific TLS context. You may verify the size and validity of the current private key or upload a new private key to the device. When uploading (via PUT method), the private key must be specified in PEM format.



In accordance with the best security practices, it is impossible to extract (download) the private key from the device.

URL

```
/api/v1/files/tls/<id>/privateKey
```

HTTP Method

GET, PUT

Supported Parameters (for PUT request)

Parameter	Type	Description
password	String	(Optional) Password of the private key. Default = <none>.

HTTP Responses

- 200 OK
- 400 Bad request – provided private key file is incorrect (e.g. not in PEM format or has invalid size).
- 409 Conflict – private key can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example 1

■ Request:

```
GET /api/v1/files/tls/2/privateKey HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "size": 1024,
  "valid": True // as per "Private Key" status in Web
}
```

Example 2

■ Request:

```
PUT /api/v1/files/tls/2/privateKey HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW
```

```
-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="key.pem"
Content-Type: application/octet-stream

-----BEGIN RSA PRIVATE KEY-----

zg1X8vSyH/ED929hjGNF1hAxmIVlGdQdGG3kkWnlml+4X4kLA3TMHPikYjw
aGPhH
2cdpdkm8KXg8H/hzVIaf/qB6QyiL84d/zRtAG8FfHVabXkOISp/kLzHSVT4iD/J
...

YxIA9aGrll+wsk/h80YFO1y6LwYSfgUaFPdJ11sOjz5bpVTpwT5P0DwT4cPfh
RnQ

33Hn3pxbYq22t5Q6r2RE8DEMUAN8gVQ6Ec2JYp901NrQhM4GCHm+mw=
=
-----END RSA PRIVATE KEY-----
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Private key was successfully changed"
}
```

Generate New Private Key

The `/files/tls/<id>/privateKey/generate` URL provides the ability to generate a new private key. The generation occurs on the device and therefore this method is considered to be more secure than the uploading of the private key as described in [Private Key](#) on page 37.

URL

```
/api/v1/files/tls/<id>/privateKey/generate
```

HTTP Method

```
POST
```

Supported Request JSON Attributes

Parameter	Type	Value	Description
size	Number	<ul style="list-style-type: none">■ 512■ 768■ 1024■ 2048■ 4096	Size of the generated private key. Default = 1024.

HTTP Responses

- 200 OK
- 400 Bad request – provided parameters or values are incorrect
- 409 Conflict – private key can't be generated due to current device state (e.g. redundant board is synchronizing)

Example**■ Request:**

```
POST /api/v1/files/tls/2/privateKey/generate HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "size": 2048
}
```

■ Request:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Private key was successfully generated"
}
```

Device Certificate

The `/files/tls/<id>/certificate` URL provides access to the device certificate of the specific TLS context. You may download the current certificate or upload a new one. When uploading (via PUT method), the certificate must be specified in PEM format.

URL

```
/api/v1/files/tls/<id>/certificate
```

HTTP Methods

```
GET, PUT
```

HTTP Responses

- 200 OK
- 400 Bad request – provided certificate file is wrong (e.g. not in PEM format)
- 409 Conflict – certificate can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example 1**■ Request:**

```
GET /api/v1/files/tls/2/certificate HTTP/1.1  
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK  
Content-Type: application/octet-stream  
-----BEGIN CERTIFICATE-----  
  
MIIDMjCCAhqgAwIBAgIBBDANBgkqhkiG9w0BAQUFADAfMQwwCgYDVQQK  
KEwNBQ0wx  
  
DzANBgNVBAMTBiJvb3RDQTAeFw0wMDAxMDEwMDAwMDBaFw0zMDAx  
MDEwMDAwMDBa  
...  
  
EcqvMKSuAmR8Csl5STrVo+7m4lgEYCTrRZ1hVL/wB8PSD51sg4lGyhos97  
Q7kH0w  
T9cKHStw  
-----END CERTIFICATE-----
```

Example 2**■ Request:**

```
PUT /api/v1/files/tls/2/certificate HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=-----WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="cert.pem"
Content-Type: application/octet-stream

-----BEGIN CERTIFICATE-----

MIIDMjCCAhqgAwIBAgIBBDANBgkqhkiG9w0BAQUFADAfMQwwCgYDVQQK
KEwNBQ0wx

DzANBgNVBAMTBIJvb3RDQTAeFw0wMDAxMDEwMDAwMDBaFw0zMDAx
MDEwMDAwMDBa

...

EcqvMKSuAmR8Csl5STrVo+7m4lgEYCTrRZ1hVL/wB8PSD51sg4IGyhos97
Q7kH0w
T9cKHStw
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Certificate was successfully changed"
}
```

Generate Self-Signed Certificate

The `/files/tls/<id>/certificate/generate` URL generates a new self-signed device certificate for the specific TLS context.

URL

```
/api/v1/files/tls/<id>/certificate/generate
```

HTTP Method

```
POST
```

Supported Request JSON attributes:

Parameter	Type	Description
subjectName	String	Subject name [CN] of the generated certificate. Default = <empty>.
organizationalUnit	String	Organizational unit [OU] of the generated certificate. Default = <empty>.
companyName	String	Company name [O] of the generated certificate. Default = <empty>.
localityName	String	Locality of city name [L] of the generated certificate. Default = <empty>.
state	String	State [ST] of the generated certificate. Default = <empty>.
countryCode	String	Country code [C] of the generated certificate. Default = <empty>.

Supported Responses

- 200 OK
- 400 Bad request – provided certificate file is wrong (e.g. not in PEM format)
- 409 Conflict – private key can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example**Request:**

```
POST /api/v1/files/tls/2/certificate/generate HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "subjectName": "lync-gw.company.com"
}
```

Response:


```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Self-signed certificate was successfully generated"
}
```

Generate Certificate Signing Request

The `/files/tls/<id>/certificate/generate` URL generates a new certificate signing request (CSR) for the specific TLS context. The generated CSR is returned in the response.

URL

```
/api/v1/files/tls/<id>/certificate/request
```

HTTP Method

```
POST
```

Supported Request JSON attributes

Parameter	Type	Description
subjectName	String	Subject name [CN] of the generated certificate. Default = <empty>.
organizationalUnit	String	Organizational unit [OU] of the generated certificate. Default = <empty>.
companyName	String	Company name [O] of the generated certificate. Default = <empty>.
localityName	String	Locality of city name [L] of the generated certificate. Default = <empty>.
state	String	State [ST] of the generated certificate. Default = <empty>.

Parameter	Type	Description
countryCode	String	Country code [C] of the generated certificate. Default = <empty>.
signatureAlgorithm	String sha1 sha256 sha512	Signature algorithm to be used for the certificate signing request; default=sha1

Supported Responses

- 200 OK
- 400 Bad request – provided certificate file is incorrect (e.g. it is not in PEM format)
- 409 Conflict – private key can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example

■ Request:

```
POST /api/v1/files/tls/2/certificate/request HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "subjectName": "lync-gw.company.com"
}
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/octet-stream
-----BEGIN CERTIFICATE REQUEST-----

MIIBZDCBzgIBADAIMRUwEwYDVQQDDAxGQTE2M0VGM0IxREUxDDAKB
gNVBAoMA0FD

TDCBnzANBkgqhkiG9w0BAQEFAAOBjQAwgYkCgYEA5sVNvmrwFaPkJUE
2zA8TSR78
...
```

```
+pa+sF+F+N9HPQ0hqsvBtNJTL5dOEICBYcqYTx5+zqi38WAwHml4VGqdu
BofZWB2
pEqNck3yG/k8Hmm2pbTUFEE5XpVc6Lcu
-----END CERTIFICATE REQUEST-----
```

Trusted Root Certificates

The `/files/tls/<id>/trustedRoot` URL provides access to the trusted root store of the specific TLS context. You may download the current content of the store (multiple trusted root certificates) or upload the new content of the store. When uploading (via PUT method), certificates must be specified in PEM format. Multiple certificates may be specified one after another.



This API uploads and downloads complete trusted root store (that may contain multiple certificates). If you need to modify trusted root store by uploading an additional trusted root certificate – use `trustedRoot/incremental` API instead as described in [Add Certificate to Trusted Root Store](#) on page 48.

URL

```
/api/v1/files/tls/<id>/trustedRoot
```

HTTP Method

```
GET, PUT
```

Supported Responses

- 200 OK
- 400 Bad request – provided certificate file is wrong (e.g. not in PEM format)
- 409 Conflict – private key can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example 1

■ Request:

```
GET /api/v1/files/tls/2/trustedRoot HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```

HTTP/1.1 200 OK
Content-Type: application/octet-stream

-----BEGIN CERTIFICATE-----

MIIC7jCCAdagAwIBAgIBBjANBgkqhkiG9w0BAQUFADAQMwwCgYDVQQQ
KEwNBQ0wx

EDAObgNVBAMUB0NBXzI0MzkwHhcNMDAwMTAxMDAwMDAwWhcNMzA
wMTAxMDAwMDAw
...

kedoijcGdGJ9xA0bZa/IFqQQWPnKn735B5d5yjGPStHrh4QgtMaK6x3RmMn
uPjoo
nK4zC2nJLBYcTpJUIAQvEFsoiLaBmyJI0wNF8HY3lgcT8g==
-----END CERTIFICATE-----

-----BEGIN CERTIFICATE-----

MIIC7jCCAdagAwIBAgIBBTANBgkqhkiG9w0BAQUFADAQMwwCgYDVQQQ
KEwNBQ0wx

EDAObgNVBAMUB0NBXzI0MzkwHhcNMDAwMTAxMDAwMDAwWhcNMzA
wMTAxMDAwMDAw
...

3PTmpOih9jPFd69pjzg0zDef8E3JsmYfQUHiokwnkcpC6od8WRu4JMnE9jQ4
cARi
apkJGofjnELCq4ym/JjskqMSBhNpBUz93/xxZlf25K1XIQ==
-----END CERTIFICATE-----

```

Example 2**■ Request:**

```

PUT /api/v1/files/tls/2/trustedRoot HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=-----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="trust.pem"
Content-Type: application/octet-stream

```

```

-----BEGIN CERTIFICATE-----

MIIC7jCCAdagAwIBAgIBBjANBgkqhkiG9w0BAQUFADAgMQwwCgYDVQQQ
KEwNBQ0wx

EDAObgNVBAMUB0NBXzI0MzkwHhcNMDAwMTAxMDAwMDAwWhcNMzA
wMTAxMDAwMDAw

...

kedoijcGdGJ9xA0bZa/IFqQQWPnKn735B5d5yjGPStHrh4QgtMaK6x3RmMn
uPjoo
nK4zC2nJLBYcTpJUIAQvEFsoiLaBmyJI0wNF8HY3IgcT8g==
-----END CERTIFICATE-----

-----BEGIN CERTIFICATE-----

MIIC7jCCAdagAwIBAgIBBTANBgkqhkiG9w0BAQUFADAgMQwwCgYDVQQQ
KEwNBQ0wx

EDAObgNVBAMUB0NBXzI0MzkwHhcNMDAwMTAxMDAwMDAwWhcNMzA
wMTAxMDAwMDAw

...

3PTmpOih9jPFd69pjzg0zDef8E3JsmYfQUHiokwnkcpC6od8WRu4JMnE9jQ4
cARi
apkJGofjnELCq4ym/JjskqMSBhNpBUz93/xxZlf25K1XIQ==
-----END CERTIFICATE-----
-----WebKitFormBoundary7MA4YWxkTrZu0gW--

```

■ **Response:**

```

HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Trusted root store was successfully changed"
}

```

Add Certificate to Trusted Root Store

The `/files/tls/<id>/trustedRoot/incremental` URL adds additional certificate to the trusted root store.

URL

```
/api/v1/files/tls/<id>/trustedRoot/incremental
```

HTTP Method

```
PUT
```

Supported Responses

- 200 OK
- 400 Bad request – provided certificate file is wrong (e.g. not in PEM format)
- 409 Conflict – private key can't be loaded due to current device state (e.g. redundant board is synchronizing).

Example

■ **Request:**

```
PUT /api/v1/files/tls/2/trustedRoot/incremental HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="trust.pem"
Content-Type: application/octet-stream

-----BEGIN CERTIFICATE-----

MIIC7jCCAdagAwIBAgIBBjANBgkqhkiG9w0BAQUFADAQMwwCgYDVQQK
KEwNBQ0wx

EDAObGNVBAMUB0NBXzI0MzkwHhcNMDAwMTAxMDAwMDAwWhcNMzA
wMTAxMDAwMDAw
...

kedoijcGdGJ9xA0bZa/IFqQQWPnKn735B5d5yjGPStHrh4QgtMaK6x3RmMn
uPjoo
nK4zC2nJLBYcTpJUIAQvEFsoiLaBmyJI0wNF8HY3lgcT8g==
-----END CERTIFICATE-----
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "description": "Trusted root certificate was successfully added"
}
```

8 Alarms

The `/alarms` URL provides the ability to retrieve the device active and history alarms.

URL

```
/api/v1/alarms
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example

■ Request:

```
GET /api/v1/alarms HTTP/1.1  
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK  
Content-Type: application/json  
{  
  "alarms": [  
    {  
      "id": "active",  
      "description": "Active alarms",  
      "url": "/api/v1/alarms/active"  
    },  
    {  
      "id": "history",  
      "description": "History alarms",  
      "url": "/api/v1/alarms/history"  
    }  
  ]  
}
```


Active Alarms

The `/alarms/active` URL provides the ability to retrieve active device alarms.

URL

```
/api/v1/alarms/active
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?limit=<value>	Number	Limits response to a specified number of alarms. Note that the device may return fewer alarms – e.g. if no more alarms exist or if the user-specified number is too large. Default = 20.
?after=<value>	As returned in previous response	Returns alarms after the alarm specified by the cursor. The cursor value should be taken from “cursor” element in the previous response.
?before=<value>	As returned in previous response	Returns alarms before the alarm specified by the cursor (backwards search). The cursor value should be taken from the “cursor” element in the previous response.

HTTP Responses

- 200 OK
- 204 No Content – when no alarms are found

Example 1

- Request:

```
GET /api/v1/alarms/active HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "alarms": [
    {
      "id": "1",
      "description": "Trunk is down",
      "url": "/api/v1/alarms/active/1"
    },
    {
      "id": "2",
      "description": "Device will explode in 15 min",
      "url": "/api/v1/alarms/active/2"
    }
  ],
  "cursor": {
    "after": "2",
    "before": "-1"
  }
}
```

The 200 OK response includes the “cursor” structure that includes “before” and “after” cursors that may be used in consequent requests. Value “-1” indicates that no more alarms before or after exist.

Example 2**■ Request:**

```
GET /api/v1/alarms/active?after=2 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "alarms": [
    {
      "id": "3",
      "description": "Intrusion detected",
      "url": "/api/v1/alarms/active/3"
    }
  ]
}
```

```

    ],
    "cursor": {
      "after": "-1",
      "before": "3"
    }
  }
}

```

Example 3

■ Request:

```

GET /api/v1/alarms/active?after=3 HTTP/1.1
Host: 10.4.219.229

```

■ Response:

```

HTTP/1.1 204 No Content

```

Specific Active Alarm

Use the following URL to retrieve a specific active alarm.

URL

```

/api/v1/alarms/active/<id>

```

HTTP Method

```

GET

```

Supported Parameters

Parameter	Type	Description
?oid=<value>	Number	If value 1 is specified, response will include "oid" attribute that indicated OID of the corresponding SNMP trap. Default = 0.

HTTP Responses

- 200 OK
- 404 Not Found – when alarm is not found

Example

■ Request:

```
GET /api/v1/alarms/active/1 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "id": "1",
  "description": "Trunk is down",
  "severity": "Major",
  "source": "Board#1",
  "date": "2010-03-01T23:00:00.000Z",
  "url": "/api/v1/alarms/active/1"
}
```

Time of the Last Active Alarm

Use the following URL to retrieve the last time when there was a change to the Active alarms table

URL

```
/api/v1/alarms/active/lastChange
```

HTTP Method

```
GET
```

HTTP Responses

- 200 OK
- 404 Not Found – when alarm is not found

The returned value represents the local device time when last active alarm was raised or cleared in RFC3339 format.

Example■ **Request:**

```
GET /api/v1/alarms/active/lastChange HTTP/1.1
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "lastChange": "2016-06-09 19:00:00+03:00"
}
```

Alarm History

The `/alarms/history` URL provides the ability to retrieve device alarms history, including all alarms raised and cleared by the device since the last reboot.

URL

```
/api/v1/alarms/history
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?limit=<value>	Number	Limits response to a specified number of alarms. Note that the device may return fewer alarms – e.g. if no more alarms exist or if the user-specified number is too large. Default = 20.
?after=<value>	As returned in previous response	Returns alarms after the alarm specified by the cursor. The cursor value should be taken from the “cursor” element in the previous response.
?before=<value>	As returned	Returns alarms before the alarm specified by

Parameter	Type	Description
	in previous response.	the cursor (backwards search). The cursor value should be taken from the “cursor” element in the previous response.

HTTP Responses

- 200 OK
- 204 No Content – when no alarms are found

Example

- **Request:**

```
GET /api/v1/alarms/history HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "alarms": [
    {
      "id": "1",
      "description": "Trunk is down",
      "url": "/api/v1/alarms/active/1"
    },
    {
      "id": "2",
      "description": "Device will explode in 15 min",
      "url": "/api/v1/alarms/active/2"
    }
  ],
  "cursor": {
    "after": "2",
    "before": "-1"
  }
}
```

The 200 OK response includes a “cursor” structure that includes “before” and “after” cursors that may be used in consequent requests. The value “-1” indicates than no more alarms before or after exist.

Specific History Alarm

Use the following URL to retrieve a specific history alarm.

URL

```
/api/v1/alarms/history/<id>
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?oid=<value>	Number	If value 1 is specified, response will include "oid" attribute that indicated OID of the corresponding SNMP trap. Default = 0.

HTTP Responses

- 200 OK
- 404 Not Found

Example

- **Request:**

```
GET /api/v1/alarms/history/1 HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "id": "1",
  "description": "Trunk is down",
  "severity": "Major",
  "source": "Board#1",
```

```
"date": "2010-03-01T23:00:00.000Z",  
"url": "/api/v1/alarms/history/1"  
}
```


9 Status

The `/status` URL displays the device's status.

URL

```
/api/v1/status
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

The response includes status fields, as described in the following table:

Field	Description
<code>localTimeStamp</code>	Current date and time
<code>ipAddress</code>	IP address of the device
<code>subnetMask</code>	Subnet mask of the device
<code>defaultGateway</code>	Default gateway of device
<code>productType</code>	Device's product model
<code>versionID</code>	Software version number
<code>protocolType</code>	Protocol type (SIP)
<code>operationalState</code>	Device's operational (administrative) state: <ul style="list-style-type: none">■ "UNLOCKED"■ "LOCKED"
<code>highAvailability</code>	Indicates if the device is in HA mode: <ul style="list-style-type: none">■ "Not Operational" (standalone)■ "Operational" (HA)

Field	Description
serialNumber	Device's serial number
macAddress	Device's MAC address
systemUpTime	Duration that the device has been up and running since the last reset
saveNeeded	Indicates if a save operation is required on the device: <ul style="list-style-type: none"> ■ "false" ■ "true"
resetNeeded	Indicates if the device needs to be reset: <ul style="list-style-type: none"> ■ "false" ■ "true"
upgradeStatus	Indicates if a software update is in progress: <ul style="list-style-type: none"> ■ "None" ■ "In Progress" ■ "Hitless-beforeSwitchOver" ■ "Hitless-beforeSwitchBack" ■ "Hitless-WaitRdnReconnect" <p>Note: The "hitless" statuses are applicable only to device's in HA mode.</p>
mcUpgradeStatus	Indicates if a software update for Media Components (MC) is in progress: <ul style="list-style-type: none"> ■ "None" ■ "In Progress" <p>Note: The field is applicable only to Mediant CE SBC.</p>

Example

■ Request:

```
GET /api/v1/status HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "localTimeStamp": "2010-01-17T17:29:15.000Z",
  "ipAddress": "10.4.219.229",
  "subnetMask": "255.255.0.0",
  "defaultGateway": "10.4.0.1",
  "productType": "Mediant SW",
  "versionID": "7.20A.200.014",
  "protocolType": "SIP",
  "operationalState": "UNLOCKED",
  "highAvailability": "Not Operational",
  "serialNumber": "101780235059663",
  "macAddress": "fa163e6e7e1d",
  "systemUpTime": 161446
  "saveNeeded":false
  "resetNeeded":false
  "upgradeStatus":"None"
  "mcUpgradeStatus":"None"
}
```

Debug File Creation Status

The `/status/debugFile` URL displays the status of the creation of the Debug file (see [Creating the Debug File](#) on page 33).

URL

```
/api/v1/status/debugFile
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example

■ Request:

```
GET /api/v1/status/debugFile HTTP/1.1  
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK  
Content-Type: application/json  
{  
  "description": "file 'debugFile' is ready"
```

10 SIP Test Call

The `/sipTestCall` URL runs a single SIP test call to a user-defined destination.

Dial Test Call

The `/sipTestCall/dial` URL starts a new test call.

URL

```
/api/v1/sipTestCall/dial
```

HTTP Method

```
POST
```

Request JSON Attributes

Attribute	Type	Value	Description
<code>calledNumber</code>	String	-	Defines the URI of the called number. The value can be up to 61 characters. Note: The parameter is mandatory .
<code>callingNumber</code>	String	-	Defines the URI of the calling number. The value can be up to 61 characters. Note: The parameter is mandatory .
<code>destAddress</code>	String	-	Defines the destination address. The value can be up to 50 characters Note: The parameter is mandatory if you don't define the <code>destIpGroup</code> parameter.

Attribute	Type	Value	Description
outInterface	Integer	-	Defines the outgoing IP Network interface (by ID). Note: The parameter is applicable only if you also define the <code>destAddress</code> parameter.
destIpGroup	String		Defines the destination IP Group (by ID or name). Note: <ul style="list-style-type: none"> ■ The parameter is mandatory if you don't define the <code>destAddress</code> parameter. ■ The IP Group name is case-sensitive.
playDtmfString	String	-	Defines the DTMF digits to play (e.g., 1636). The value can be up to 16 digits. The default value is the value of the ini file parameter <code>[TestCallDTMFString]</code> . Note: When the <code>playToneIndex</code> parameter is defined with a non-zero (0) value, the <code>playDtmfString</code> parameter is ignored.
playToneIndex	Integer	-	Defines a prerecorded tone (by index) from the PRT file installed on the device to play instead of DTMF digits (defined by <code>playDtmfString</code>). The valid value is -1, or 0 to 80. The value -1 means play the tone defined at index #22 ("acDialTone2") in the

Attribute	Type	Value	Description
			<p>PRT file. The value 0 means not configured (i.e., play DTMF digits according to <code>playDtmfString</code>).</p> <p>Note: When the parameter is defined with a non-zero (0) value, the <code>playDtmfString</code> parameter is ignored.</p>
<code>timeout</code>	Integer	-	<p>Defines the maximum duration (in seconds) of the call (after which it's automatically ended). The default is 20 seconds.</p>
<code>transportType</code>	Enum		<p>Defines the transport protocol. If not specified, the value is according to the global ini file parameter <code>[SipTransportType]</code>.</p> <p>Note: The parameter is applicable only if you also define the <code>destAddress</code> parameter.</p>
		UDP	Transport protocol type is UDP.
		TCP	Transport protocol type is TCP.
		TLS	Transport protocol type is TLS.
<code>keepResultTimeout</code>	Integer	-	<p>Defines how long (in seconds) to keep the results after the call ends if you didn't retrieve it with the <code>getStatus</code> API endpoint. The default is 20 seconds.</p>

HTTP Responses

- 202 Accepted if the call was sent for processing.
- 500 Internal Error if the test call failed.

If the response is 202, a body is returned with the following:

Attribute	Description
sessionId	A number identifying the specific test call session.
statusURL	The URL to get the call status using the <code>getStatus</code> API endpoint (e.g., <code>/api/v1/sipTestCall/getStatus?sessionId=577121441</code>).
showURL	The URL to get call configuration using the <code>show</code> API endpoint (e.g., <code>/api/v1/sipTestCall/show?sessionId=577121441</code>).
dropURL	The URL to end the test call using the <code>drop</code> API endpoint (e.g., <code>/api/v1/sipTestCall/drop?sessionId=577121441</code>).

Example

■ Request:

```
POST /api/v1/sipTestCall/dial HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "calledNumber": 200,
  "callingNumber": 100,
  "destIpGroup": 2
}
```

■ Response:

```
HTTP/1.1 202 Accepted
Content-Type: application/json
{
  "sessionId": 577121441,
  "statusURL": "/api/v1/sipTestCall/getStatus?sessionId=577121441",
  "showURL": "/api/v1/sipTestCall/show?sessionId=577121441",
  "dropURL": "/api/v1/sipTestCall/drop?sessionId=577121441"
}
```

Get Test Call Status

The `/sipTestCall/getStatus?sessionId=<ID>` URL gets the status of the test call.

URL

```
/api/v1/sipTestCall/getStatus?sessionId=<ID>
```

HTTP Method

```
GET
```

Request JSON Attributes

None.

HTTP Responses

- 200 OK if the call was successfully initiated (below JSON body is returned).
- 404 Not Found if there is no test call with this session ID.
- 400 Bad Request if the session ID is missing in the request.

If the response is 200, a JSON body is returned with the following attributes:

Attribute	Type	Description
callStatus	Enum	Describes the call status: <ul style="list-style-type: none"> ■ "Starting": Call was initiated, but not yet connected. ■ "Connected": Call is established. ■ "Disconnected": Call has ended (and statistics included). ■ "Failed,NoResources": Call didn't start due to lack of resources.
callId	String	Call ID (e.g., 17144609144122023162619@10.31.74.49).
releaseCause	Enum	The attribute is included only when callStatus is "Disconnected" or "Failed,NoResources". It can contain many values according to the specific failure. For example, broken connection, media mismatch, RELEASE_BECAUSE_MANUAL_DISC (call dropped), and RELEASE_BECAUSE_MAX_DURATION_TIMER_EXPIRED (Normal).
localStats	Integer,	Displays local call statistics:

Attribute	Type	Description
	String, and Float	<ul style="list-style-type: none"> ■ <code>inPackets</code>: (Integer) Number of incoming packets. ■ <code>outPackets</code>: (Integer) Number of outgoing packets. ■ <code>packLoss</code>: (Integer) Percentage of lost packets. ■ <code>delay</code>: (Integer) Delay (in msec). ■ <code>jitter</code>: (Integer) Jitter (in msec). ■ <code>ssrc</code>: (String) SSRC (in hexadecimal format). ■ <code>rFactor</code>: (Floating number) Rfactor ("127" if unknown, or x.y format for value). ■ <code>mosCQ</code>: (Floating number) MOS ("127" if unknown, or x.y format for value).
remoteStats	Integer, String, and Float	<p>Displays remote statistics:</p> <ul style="list-style-type: none"> ■ <code>inPackets</code>: (Integer) Number of incoming packets. ■ <code>outPackets</code>: (Integer) Number of outgoing packets. ■ <code>packLoss</code>: (Integer) Percentage of lost packets. ■ <code>delay</code>: (Integer) Delay (in msec). ■ <code>jitter</code>: (Integer) Jitter (in msec). ■ <code>ssrc</code>: (String) SSRC (in hexadecimal format). ■ <code>rFactor</code>: (Floating number) Rfactor ("127" if unknown, or x.y format for value). ■ <code>mosCQ</code>: (Floating number) MOS ("127" if unknown, or x.y format for value).

Example

■ Request:

```
GET /api/v1/sipTestCall/getStatus?sessionId=577121441 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "callStatus": "Connected",
  "callId": "17144609144122023162619@10.31.74.49"
}
```

Get Test Call Configuration

The `/sipTestCall/show` URL displays the default test call configuration, or the current test call's configuration if the session ID is specified in the URL .

URL

```
/api/v1/sipTestCall/show
```

```
/api/v1/sipTestCall/show?sessionId=<ID>
```

HTTP Method

```
GET
```

Request JSON Attributes

None.

HTTP Responses

- 200 OK with the below body.
- 404 Not Found if session ID doesn't exist.

If the response is 200, a body is returned with the following:

Attribute	Type	Description
<code>callingNumber</code>	String	URI of the calling number.
<code>calledNumber</code>	String	URI of the called number.
<code>destAddress</code>	String	Destination IP address.
<code>transportType</code>	Enum	Transport protocol ("UDP", "TCP", or "TLS").

Attribute	Type	Description
outInterface	Integer	Outgoing SIP Interface (by ID).
destIpGroup	String	Destination IP Group name.
playDtmfString	String	DTMF digits to play (e.g., 1636).
playToneIndex	Integer	Prerecorded tone (by index) to play from the PRT file (instead of DTMF digits).
timeout	Integer	Maximum duration (in seconds) of the call after which it automatically ends.
keepResultTimeout	Integer	Duration (in seconds) to keep the test call results after the call ends if you didn't retrieve it with the <code>getStatus</code> API endpoint.

If the response is 4xx, a body is returned with the following:

Attribute	Type	Description
errorDescription	String	Detailed description of the error (e.g., "Session ID does not exist").

Example

■ Request:

```
GET /api/v1/sipTestCall/show?sessionId=577121441 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "calledNumber": "200",
  "callingNumber": "100",
  "destAddress": "",
  "outInterface": -1,
  "transportType": "UDP",
  "destIpGroup": "2",
  "playDtmfString": "3212333",
  "playToneIndex": 0,
```

```
"timeout": 720,  
"keepResultTimeout": 720  
}
```

Drop Test Call

The `/sipTestCall/drop?sessionId=<ID>` URL ends the test call. The test call is specified by the session ID, which is included in the response to the `/sipTestCall/dial` API endpoint (see [Dial Test Call](#) on page 64).



By default, the maximum call duration is 20 seconds. You can change this call duration using the `timeout` parameter in the `/sipTestCall/dial` URL endpoint (see [Dial Test Call](#) on page 64).

URL

```
/api/v1/sipTestCall/drop?sessionId=<ID>
```

HTTP Method

```
DELETE
```

Request JSON Attributes

None.

HTTP Responses

- 200 OK if the test call was terminated successfully.
- 400 Bad Request if the session ID is missing in the request.
- 404 Not Found if the session ID doesn't exist.

Example

■ Request:

```
DELETE /api/v1/sipTestCall/drop?sessionId=577121441 HTTP/1.1  
Host: 10.4.219.229
```

■ Response:

HTTP/1.1 200 OK

11 Performance Monitoring

This section describes the `/kpi` URL, which provides access to performance monitoring parameters (PMs), also known as key performance indicators (KPIs), which are collected by the device.

URL

```
/api/v1/kpi
```

HTTP Method

```
GET
```

HTTP Response

```
200 OK
```

Example

■ Request:

```
GET /api/v1/kpi HTTP/1.1  
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK  
Content-Type: application/json  
{  
  "items": [  
    {  
      "id": "current",  
      "description": "Real-time KPIs",  
      "url": "/api/v1/kpi/current"  
    },  
    {  
      "id": "history",  
      "description": "Historical KPIs",  
      "url": "/api/v1/kpi/history"  
    }  
  ]  
}
```

```

    {
      "id": "interval",
      "description": "Intervals Information",
      "url": "/api/v1/kpi/interval"
    }
  ]
}

```

Hierarchical Tree Structure of KPI

The Performance Monitoring parameters are organized into the following hierarchical tree structure:

```

/api/v1/kpi
  /current
    /<application>
      /<group>
        /global
          /<pm>
            /<element>
              /<id>
                /<pm>
  /interval
    /<num>
      /<application>
        /<group>
          /global
            /<pm>
              /<element>
                /<id>
                  /<pm>

```

Where:

- <application>: Application name (e.g., "sbc", "gateway", or "media").
- <group>: Group name within the specific application (e.g., "callStat").
- <element>: Name of configuration element to which the performance monitoring parameter belongs (e.g., "ipGroup").
- <id>: Index of the configuration element (e.g., IP Group Index 2).
- <pm>: Name of the specific performance monitoring parameter.
- <num>: Index number of the collection interval.

For the names of the Performance Monitoring parameters, refer to the [SBC-Gateway Performance Monitoring Reference Guide](#).

Cursor-based Pagination

Some responses provide cursor information, allowing you to paginate through the entities/elements/pms/results. It shows what values you can use in your next request to get the next batch of results.

Cursor information is displayed under the "cursor" field and includes the following fields:

- "start": Indicates the first result in the queried URL. This can be an index number to represent, for example, an IP Group, or a string to represent, for example, a performance monitoring parameter.
- "before": Indicates what values you can use in you next request to get the previous batch of results located before the queried URL. This can be an index number to represent, for example, IP Groups (elements), or a string to represent, for example, a performance monitoring parameter. The value "-1" indicates that there are no more results to return.
- "after": Indicates what values you can use in you next request to get the next batch of results located after the queried URL. This can be an index number to represent, for example, IP Groups (elements), or a string to represent, for example, a performance monitoring parameter. The value "-1" indicates that there are no more results to return.
- "end": Indicates the last result in the queried URL. This can be an index number to represent, for example, an IP Group ID, or a string to represent, for example, a performance monitoring parameter.

Example 1

The below requests the first two IP Groups. The response also includes cursor information, which indicates the following:

- First IP Group is Index 0 ("start": "0")
- No additional IP Groups exists before the displayed ("before": "-1")
- Next value that can be used to get the next batch of results is "1" ("after": "1")
- Last IP Group result is Index 2 ("end": "2")

Below is the request and response:

- **Request:**

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup?limit=2 HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "0",
      "name": "Teams PS",
      "description": "Teams server",
      "url": "/api/v1/kpi/current/sbc/callStats/ipGroup/0"
    },
  ],
  "cursor": [
    {
      "start": "0",
      "before": "-1",
      "after": "1",
      "end": "2"
    }
  ]
}
```

The below example navigates the above query to the next "page" of results:

■ **Request:**

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup?limit=2&after=1 HTTP/1.1
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "2",
      "name": "ITSP",
      "description": "ITSP server",
      "url": "/api/v1/kpi/current/sbc/callStats/ipGroup/2"
    },
    {
      "id": "1",
      "name": "Teams-c",
      "description": "Teams client",

```

```
    "url": "/api/v1/kpi/current/sbc/callStats/ipGroup/1"
  }
],
"cursor": [
  {
    "start": "0",
    "before": "2",
    "after": "-1",
    "end": "2"
  }
]
}
```

Example 2

The below requests the first two performance monitoring parameters for IP Group ID #0. The response also includes cursor information, which indicates the following:

- First performance monitoring parameter is abnormalTerminatedCallsInTotal
- No additional performance monitoring parameter results exist before the displayed
- Next result is performance monitoring parameter abnormalTerminatedCallsOutTotal
- Last result is performance monitoring parameter shortCallsCounterTotal

Below is the request and response:

■ Request:

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup/0?detailed=false&limit=2
HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "abnormalTerminatedCallsInTotal",
      "value": "0"
    }
    {
      "id": "abnormalTerminatedCallsOutTotal",
      "value": "0"
    }
  ]
}
```

```

    ],
    "cursor": [
      {
        "start": "abnormalTerminatedCallsInTotal",
        "before": "-1",
        "after": "abnormalTerminatedCallsOutTotal",
        "end": "shortCallsCounterTotal"
      }
    ]
  }
}

```

Historical Intervals Discovery

Use the following URL to retrieve (discover) information of specific historical collection (measurement) intervals. The response contains a description of all available collection intervals. For each interval, the following attributes are shown:

- id: Interval index
- start: Start time of the collection interval (local device time in RFC 3339 format)
- end: End time of the collection interval (local device time in RFC 3339 format)

URL

```
/api/v1/kpi/interval
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?id=<Index>	Number	Returns a description of the specified interval number (<Index>).
?id=last	String	Returns a description of the last (most recent) interval.
?before=<Index>	Number	Returns the description of the intervals that occurred before the specified interval.

Parameter	Type	Description
?after=<Index>	Number	Returns the description of the intervals that occurred after the specified interval.
?limit=<Count>	Number	Returns the description of the last specified number (count) of intervals. For example, to request the last 4 intervals, the Get must be set to "?limit=4".
<Cursor Information>	String	Returns next (after) or previous (before) results (see Cursor-based Pagination on page 76 for more information).

HTTP Responses

- 200 OK
- 204 No Content – no intervals are available

Example 1

- **Request:**

```
GET /api/v1/kpi/interval?id=2 HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "intervals": [
    {
      "id": 2,
      "start": "2020-07-14T10:06:00+01:00",
      "end": "2020-07-14T10:07:00+01:00",
      "url": "/api/v1/kpi/interval?id=2"
    }
  ]
}
```

Application, Group and Entity Discovery

Use the following URL to retrieve the applications, groups or entities (not the actual performance monitoring parameter). The following attributes are specified for the last interval:

- id – node ID
- description – short textual description

On application discovery, groups are also returned per application.

URL

- Application:

```
/api/v1/kpi/current
/api/v1/kpi/history
```

- Group:

```
/api/v1/kpi/current/<app>
/api/v1/kpi/history/<app>
```

- Entity:

```
/api/v1/kpi/current/<app>/<group>
/api/v1/kpi/history/<app>/<group>
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?before=<Name>	String	Returns the applications, groups or entities that are listed before the specified application, group or entity.
?after=<Name>	String	Returns the applications, groups or entities that are listed after the specified application, group or entity. For example, to return a list of all applications listed after the sbc application: <code>/api/v1/kpi/current?after=sbc</code>

Parameter	Type	Description
?limit=<Count>	Number	Returns the first number (count) of listed applications, groups or entities. For example, to request the first 3, the Get must be set to "?limit=3".
?kpi=<Name>	String	Returns the description and value of a specified performance monitoring parameter (located in the requested path). For example: <code>/api/v1/kpi/current/sbc/callStats/global?kpi=busyCallsInTotal</code>
?detailed=true false	String	When it equals false (default is enabled) some fields are not returned in the response (e.g., name and description).
<Cursor Information>	String	Returns next (after) or previous (before) results (see Cursor-based Pagination on page 76 for more information).

HTTP Responses

- 200 OK
- 204 No Content – nothing to discover
- 400 Bad Request – bad query parameter or invalid path

Example 1

- **Request:**

```
GET /api/v1/kpi/current HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "sbc",
      "description": "SBC application statistics",
      "url": "/api/v1/kpi/current/sbc",
```

```
"groups": [
  "callStats",
  "otherStats"
  "sipRecStats"
},
{
  "id": "media",
  "description": "Media application statistics",
  "url": "/api/v1/kpi/current/media",
  "groups": [
    "clusterStats",
    "coderStats"
    "dspStats",
    "mediaStats"
  ],
  ...
]
}
```

Example 2

■ Request:

```
GET /api/v1/kpi/current/sbc HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "callStats",
      "description": "Call statistics",
      "url": "/api/v1/kpi/current/sbc/callStats"
    },
    {
      "id": "otherStats",
      "description": "Other Dialogs statistics",
      "url": "/api/v1/kpi/current/sbc/otherStats"
    },
    ...
  ]
}
```



```
]
}
```

Example 3**■ Request:**

```
GET /api/v1/kpi/current/sbc/callstats HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "global",
      "description": "Global call statistics",
      "url": "/api/v1/kpi/current/sbc/callStats/global"
    },
    {
      "id": "ipGroup",
      "description": "Per-IPGroup statistics",
      "url": "/api/v1/kpi/current/sbc/callstats/ipGroup"
    },
    ...
  ]
}
```

Entity Index (ID) Discovery

Use the following URL to retrieve the entity index information. The following attributes are specified for the last interval:

- id – node ID
- description – short textual description

URL

```
/api/v1/kpi/current/<app>/<group>/<ent>
/api/v1/kpi/history/<app>/<group>/<ent>
```

HTTP Method

GET

Supported Parameters

Parameter	Type	Description
?before=<Index>	Number	Returns the entities (indexes) before the specified entity index.
?after=<Index>	Number	Returns the entities (indexes) after the specified entity index. For example, to return a list of all IP Groups after Index 0 (i.e., 1, 2, 3, and so on): <code>/api/v1/kpi/current/sbc/callStats/ipGroup?after=0</code>
?limit=<Count>	Number	Returns the first number (count) of listed entities (indexes), starting from Index 0. For example, to request the first 3 IP Groups (i.e., Index 0, 1, and 2): <code>/api/v1/kpi/current/sbc/callStats/ipGroup?limit=3</code> .
id=<Index>	Number	Returns the entity of the specified Index. For example, to return IP Group Index 1: <code>/api/v1/kpi/current/sbc/callStats/ipGroup?id=1</code>
?detailed=true false	String	When it equals false (default is enabled) some fields are not returned in the response (e.g., name and description).
<Cursor Information>	String	Returns next (after) or previous (before) results (see Cursor-based Pagination on page 76 for more information).

HTTP Responses

- 200 OK
- 204 No Content – nothing to discover
- 400 Bad Request – bad query parameter or invalid path

Example

■ Request:

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup?after=0 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "1",
      "name": "Teams PS",
      "description": "Teams server",
      "url": "/api/v1/kpi/current/sbc/callStats/ipGroup/1"
    },
    {
      "id": "2",
      "name": "Teams-c",
      "description": "Teams client",
      "url": "/api/v1/kpi/current/sbc/callStats/ipGroup/2"
    },
    ...
  ]
}
```

Discovery of Performance Monitoring Entity

Use the following URLs to retrieve the performance monitoring value of specific entities (indexes). The following attributes are specified for the last interval:

■ id – performance monitoring name

■ value

URL

■ Singular entities:

```
/api/v1/kpi/current/<app>/<group>/<ent>
/api/v1/kpi/history/<app>/<group>/<ent>?interval=<idx>
```

■ Indexed entities:

```
/api/v1/kpi/current/<app>/<group>/<ent>/<id>
/api/v1/kpi/history/<app>/<group>/<ent>/<id>?interval=<idx>
```

HTTP Method

GET

Supported Parameters

Parameter	Type	Description
?before=<KPI Name>	Number	Returns all the performance monitoring parameters (information including values) that are listed before the specified performance monitoring parameter of the entity (index).
?after=<KPI Name>	Number	Returns all the performance monitoring parameters (information including values) that are listed after the specified performance monitoring parameter of the entity (index). For example: <code>/api/v1/kpi/current/sbc/callStats/ipGroup/0?after=postDialDelay</code>
?limit=<Count>	Number	Returns the first number (count) of listed performance monitoring parameters of the entity (index).
kpi=<Name>	String	Returns the value and information for the specified performance monitoring parameter of the entity (Index).
?interval=<Interval ID>	Number	Returns all the performance monitoring parameters (information including values) for a specified collection interval of the entity (index).
?detailed=true false	String	When it equals false (default is enabled) some fields are not returned in the response (e.g., name and description).
<Cursor Information>	String	Returns next (after) or previous (before) results (see Cursor-based Pagination on page 76 for more information).

HTTP Responses

- 200 OK
- 204 No Content – nothing to discover
- 400 Bad Request – bad query parameter or invalid path

Example 1**■ Request:**

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup/0 HTTP/1.1
Host: 10.4.219.229
```

■ Response:

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "abnormalTerminatedCallsInTotal",
      "name": "Abnormal Terminated Calls In Total",
      "description": "Total number of abnormally terminated inbound calls
(after connect)",
      "url":
"/api/v1/kpi/current/sbc/callStats/ipGroup/0/abnormalTerminatedCallsInTotal",
      "value": "5"
    },
    {
      "id": "abnormalTerminatedCallsOutTotal",
      "name": "Abnormal Terminated Calls Out Total",
      "description": "Total number of abnormally terminated outbound calls
(after connect)",
      "url":
"/api/v1/kpi/current/sbc/callStats/ipGroup/0/abnormalTerminatedCallsOutTota
l",
      "value": "0"
    },
    ...
  ]
}
```

Example 2**■ Request:**

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup/0?limit=1 HTTP/1.1
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "abnormalTerminatedCallsInTotal",
      "name": "Abnormal Terminated Calls In Total",
      "description": "Total number of abnormally terminated inbound calls
(after connect)",
      "url":
"/api/v1/kpi/current/sbc/callStats/ipGroup/0/abnormalTerminatedCallsInTotal",
      "value": "5"
    }
  ]
}
```

Example 3

■ **Request:**

```
GET /api/v1/kpi/current/sbc/callStats/ipGroup/0?kpi=attemptedCallsRateOut
HTTP/1.1
Host: 10.4.219.229
```

■ **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "id": "attemptedCallsRateOut",
      "name": "Attempted Calls Rate Out",
      "description": "Rate of attempted outbound calls (call attempts per
second)",
      "url":
"/api/v1/kpi/current/sbc/callStats/ipGroup/0/attemptedCallsRateOut",
      "value": "2"
    }
  ]
}
```

```

    }
  ]
}
```

Specific Performance Monitoring Parameters

Use the following URL to retrieve the specific performance monitoring data.

The following attributes are specified for the last interval:

- id – performance monitoring name
- value

URL

- Singular entities:

```

/api/v1/kpi/current/<app>/<group>/<ent>/<kpi>
/api/v1/kpi/history/<app>/<group>/<ent>/<kpi>?interval=<idx>
```

- Indexed entities:

```

/api/v1/kpi/current/<app>/<group>/<ent>/<id>/<kpi>
/api/v1/kpi/history/<app>/<group>/<ent>/<id>/<kpi>?interval=<idx>
```

HTTP Method

```
GET
```

Supported Parameters

Parameter	Type	Description
?interval=<Index>	Number	Returns the performance monitoring parameter's value for the specified interval.
?interval=last	String	Returns the performance monitoring parameter's value for the last (most recent) measurement interval.
?interval=all	String	Returns the performance monitoring parameter's values for all measurement

Parameter	Type	Description
		intervals.
?detailed=true false	String	When it equals false (default is enabled) some fields are not returned in the response (e.g., name and description).

HTTP Responses

- 200 OK
- 204 Bad Request – nothing to display
- 404 Not Found – invalid path

Example 1

- **Request:**

```
GET //api/v1/kpi/current/sbc/callStats/ipGroup/0/noAnswerCallsInTotal
HTTP/1.1
Host: 10.4.219.229
```

- **Response:**

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "id": "noAnswerCallsInTotal ",
  "value": 10
}
```

Example 2

- **Request:**

```
GET //api/v1/kpi/current/sbc/callStats/ipGroup/0/noAnswerCallsInTotal
?interval=all HTTP/1.1
Host: 10.4.219.229
```

- **Response:**


```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "items": [
    {
      "interval": "21",
      "value": "0"
    },
    {
      "interval": "20",
      "value": "0"
    },
    {
      "interval": "19",
      "value": "0"
    }
  ]
}
```

12 License Management

The /license URL provides the ability to view and modify the device license key.

URL

```
/api/v1/license
```

HTTP Method

```
GET, PUT
```

Request Content Types

PUT command may use one of the following content types:

- application/json – see description of Supported Parameters below
- form/multi-part – supported for all configurations; may include multiple license keys and the device will apply the relevant key based on the corresponding serial number. In an HA configuration, the license may be applied to both the active and redundant devices.

Supported Request JSON Attributes

Attribute	Type	Description
licenseVersion	Number	License version. Currently, only version 1 ("1") is supported.
serialNumber	String	Serial number (of Active device for HA systems). If specified – compared to the device's serial number and if a mismatch is found, the update request is rejected. This attribute is optional.
serialNumberRedundant	String	Serial number of Redundant device for HA systems only.
key	String	License key (of Active device for HA systems) in encrypted format.
keyRedundant	String	License key in encrypted format of

Attribute	Type	Description
		Redundant device for HA systems only.
keyDescription	String	Description of the License Key such as device type.
keyDescriptionRedundant	String	Description of the License Key of the Redundant device for HA systems only.
macAddress	String	MAC address (of Active device for HA systems).
macAddressRedundant	String	MAC address of Redundant device for HA systems only.

HTTP Responses

- 200 OK
- 400 Bad request - provided license key is incorrect.
- 409 Conflict – license key can't be loaded due to the current device state (e.g. application/json Content-Type is used for HA device).

Example – Obtaining License Key Information

Request

```
GET /api/v1/license HTTP/1.1
Host: 10.4.219.229
```

Response

```
HTTP/1.1 200 OK
Content-Type: application/json
{
  "licenseVersion": 1,
  "serialNumber": "277522263687112",
  "key": "jCx6r5tovCIKaBBbhPtT53Yj",
  "keyDescription": "Key features: Board Type: Mediant 800
Security: IPSEC MediaEncryption StrongEncryption EncryptControlProtocol
Coders: G723 G729 G728 NETCODER GSM-FR GSM-EFR AMR EVRC-QCELP
```

```
G727 ILBC EVRC-B",
  "macAddress": "000c2983fec9"
}
```

Example – Installing License Key String

Request

```
PUT /api/v1/license HTTP/1.1
Host: 10.4.219.229
Content-Type: application/json
{
  "licenseVersion": 1,
  "serialNumber": "277522263687112",
  "key": "jCx6r5tovCIKaBBbhPtT53Yj"
}
```

Response

```
HTTP/1.1 200 OK
or
HTTP/1.1 409 Conflict
Content-Type: application/json
{
  "description": "License key can't be applied to device in HA configuration. Use
license file instead."
}
```

Example – Installing Licensing Key File

Request

```
PUT /api/v1/license HTTP/1.1
Host: 10.4.219.229
Content-Type: multipart/form-data; boundary=----
WebKitFormBoundary7MA4YWxkTrZu0gW

-----WebKitFormBoundary7MA4YWxkTrZu0gW
Content-Disposition: form-data; name="file"; filename="key.txt"
Content-Type: application/octet-stream
```

```
<license file>  
-----WebKitFormBoundary7MA4YWxkTrZu0gW--
```

Response

```
HTTP/1.1 200 OK
```

13 Full List of Supported HTTP Responses

The following HTTP responses are used by the REST API:

- 200 OK – indicates successful request completion.
- 201 Created – indicates the creation of a new resource.
- 204 No Content – indicates that no items are found in response to a discovery request.
- 400 Bad Request – indicates a request failure due to an invalid input.
- 401 Unauthorized – indicates a request failure due to incorrect authentication credentials.
- 403 Forbidden – indicates a request failure due to an authorization failure (i.e. URL exists; however the user is not authorized to access it).
- 404 Not Found – indicates an invalid URL.
- 405 Method Not Allowed – indicates that the HTTP method is not supported on the specific URL/resource.
- 406 Not Acceptable – indicates that the client included “Accept:” header in a request that doesn’t include the format used by the server (for most URLs it’s “application/JSON”).
- 409 Conflict – indicates a failure due to “intermittent” reason (e.g. synchronization with the redundant device is in progress).
- 500 Internal Server Error – indicates an internal failure.

This page is intentionally left blank.

International Headquarters

1 Hayarden Street,

Airport City

Lod 7019900, Israel

Tel: +972-3-976-4000

Fax: +972-3-976-4040

AudioCodes Inc.

80 Kingsbridge Rd

Piscataway, NJ 08854, USA

Tel: +1-732-469-0880

Fax: +1-732-469-2298

Contact us: <https://www.audiocodes.com/corporate/offices-worldwide>

Website: <https://www.audiocodes.com/>

Documentation Feedback: <https://online.audiocodes.com/documentation-feedback>

©2024 AudioCodes Ltd.. All rights reserved. AudioCodes, AC, HD VoIP, HD VoIP Sounds Better, IPmedia, Mediant, MediaPack, What's Inside Matters, OSN, SmartTAP, User Management Pack, VMAS, VoIPerfect, VoIPerfectHD, Your Gateway To VoIP, 3GX, VocaNom, AudioCodes One Voice, AudioCodes Meeting Insights, and AudioCodes Room Experience are trademarks or registered trademarks of AudioCodes Limited. All other products or trademarks are property of their respective owners. Product specifications are subject to change without notice.

Document #: LTRT-41926

